Full HD Real-time IP Camera

User Manual

Ver1.3

00P3NV062ZXSEA3

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1. Introduction

Following high standard of Megapixel IP Camera, the Full HD Real-time IP Camera is capable of serving real-time streaming and makes image quality more smoothly. Compare with our HD WDR IP Camera product line, Full HD Real-time IP Camera offer a more economical solution to serve 2 Megapixel resolution.

In addition to MJPEG real time streaming, Full HD Real-time IP Camera develops superior H.264 to apply for high resolution digital broadcast. Attributing to the IP Camera's flexible platform, the camera can be applied in various installation locations including shops, stores, banks, parking lots, factories and building surveillance.

1.1 Features

- Progressive Scan CMOS Sensor
- Full HD 1080p / HD 720p real-time at dual streaming
- H.264 and MJPEG Compression
- Motion Detection
- Privacy Masks
- Day/Night (ICR) (optional)
- Auto Iris Lens support (optional)
- Micro SD support (optional)
- BNC Analog output (optional)

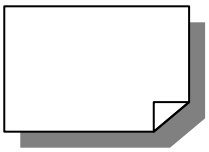
1.2 Package Contents

Please check the package contains the following items listed below.

Full HD Multi-Res IP Camera

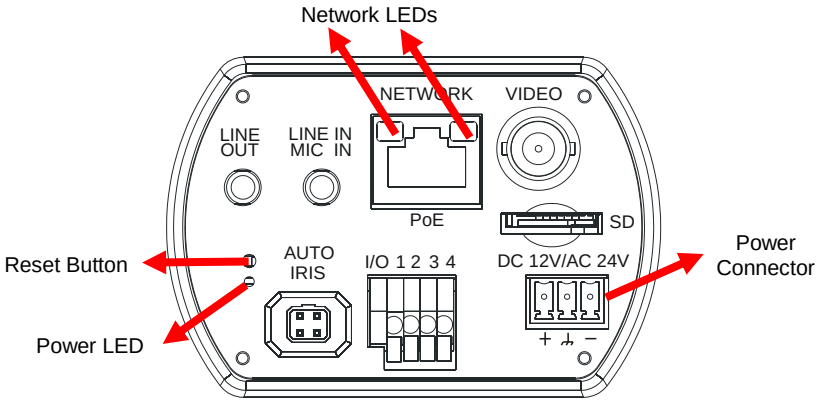
Back focus adjuster

CD
(bundled software and documentation)



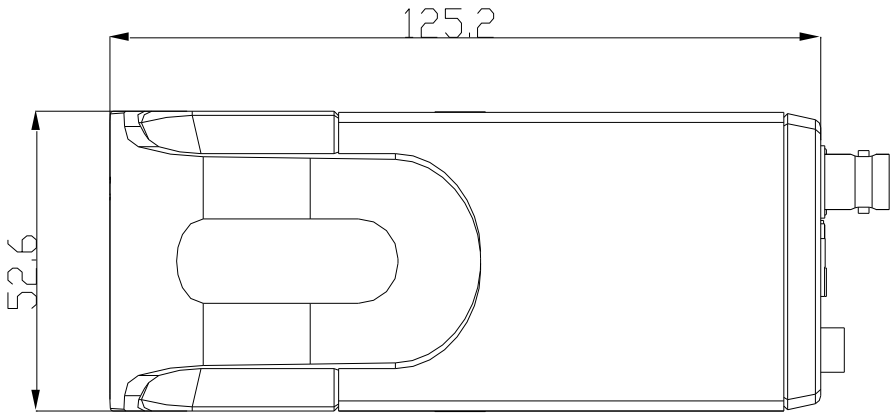
Quick Guide

1.3 Camera Overview



Definition	Remarks		
LINE OUT & LINE IN / MIC IN	Two-way audio transmission		
Power LED	Power connection indication (green light)		
Reset button	Reset to factory default		
AUTO IRIS connector	Auto iris lens connector		
NETWORK (with PoE)	RJ-45 connector		
Network LEDs	Network connection and activity indication		
I/O	Alarm connection		
VIDEO (BNC connector)	For video output		
Micro SD Card slot	For video and snapshots storage		
AC 24V/DC 12V connector (AC 24V Model)	+	AC 24V: Power-1	DC 12V: Power
	⏚	AC 24V: Earth GND	DC 12V: Reserved
	−	AC 24V: Power-2	DC 12V: GND

Dimensions



2. Preparations for IP Camera Setup

This chapter provides information about system requirements for IP Camera operation, power connection, Ethernet connection and ways to access to the camera.

2.1 System Requirements

To perform the IP Camera via web browser, please ensure your PC is in good network connection, and meet system requirements as described below.

Items	System Requirement
Personal Computer	1. Intel® Pentium® M, 2.16 GHz or Intel® Core™2 Duo, 2.0 GHz 2. 2 GB RAM or more
Operating System	Windows VISTA or Windows XP
Web Browser	Microsoft Internet Explorer 6.0 or later
Network Card	10Base-T (10 Mbps) or 100Base-TX (100 Mbps) operation
Viewer	ActiveX control plug-in for Microsoft IE

2.2 Installation

Please follow the instructions below to complete IP Camera installation.

Lens Mounting: C/CS Mount Lens Model

If use C-Mount lens, after removing the camera's plastic cover, users need to mount the C/CS mount adapter to the camera. Then attach the lens onto the C/CS mount adapter, as the illustrations shown below.

C/CS Mount Adapter	**Completion**

Power Connection

To power up the IP Camera, please plug the camera's DC 12V cable into the power outlet. Alternatively, connect the Ethernet cable to the camera's PoE port and plug the other end of the cable into a PoE switch.

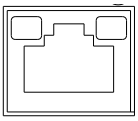
NOTE: If using PoE, make sure Power Sourcing Equipment (PSE) is in use in the network.

Ethernet Cable Connection

Use of Category 5 Ethernet cable is recommended for network connection; to have best transmission quality, cable length shall not exceed 100 meters. Connect one end of the Ethernet cable to the RJ45 connector of the IP Camera, and the other end of the cable to the network switch or PC.

NOTE: In some cases, you may need use an Ethernet crossover cable when connecting the IP Camera directly to the PC.

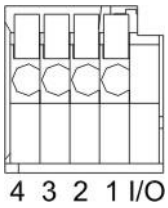
Check the status of the link indicator and activity indicator LEDs; if the LEDs are unlit, please check LAN connection.



Green Link Light indicates good network connection.
Orange Activity Light flashes for network activity indication.

Alarm Application

The camera equips one alarm input and one relay output for alarm application. Refer to alarm pin definition below to connect alarm devices to the IP Camera if needed.



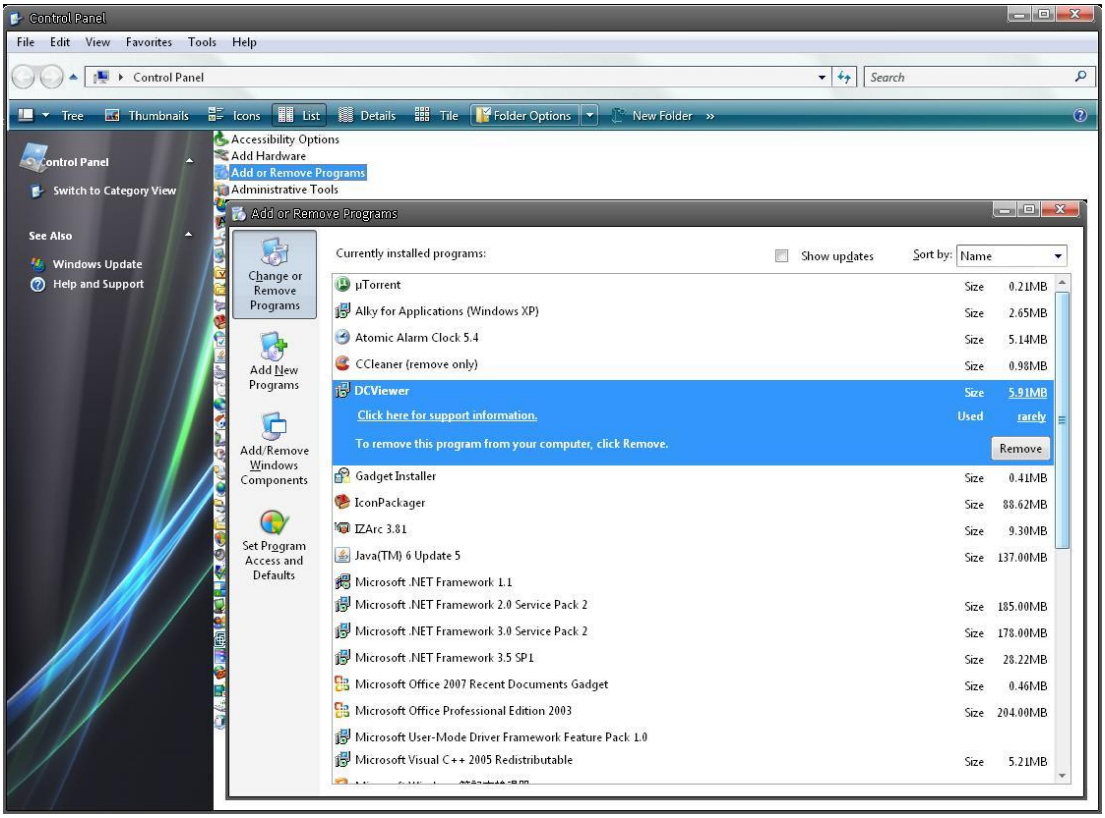
1. Output+
2. Output-
3. Input+
4. Input-

3. Deleting the Existing DC Viewer

For users who have installed the DC Viewer in the PC previously, please first delete the existing DC Viewer from the PC before accessing to this IP Camera.

Deleting the DC Viewer

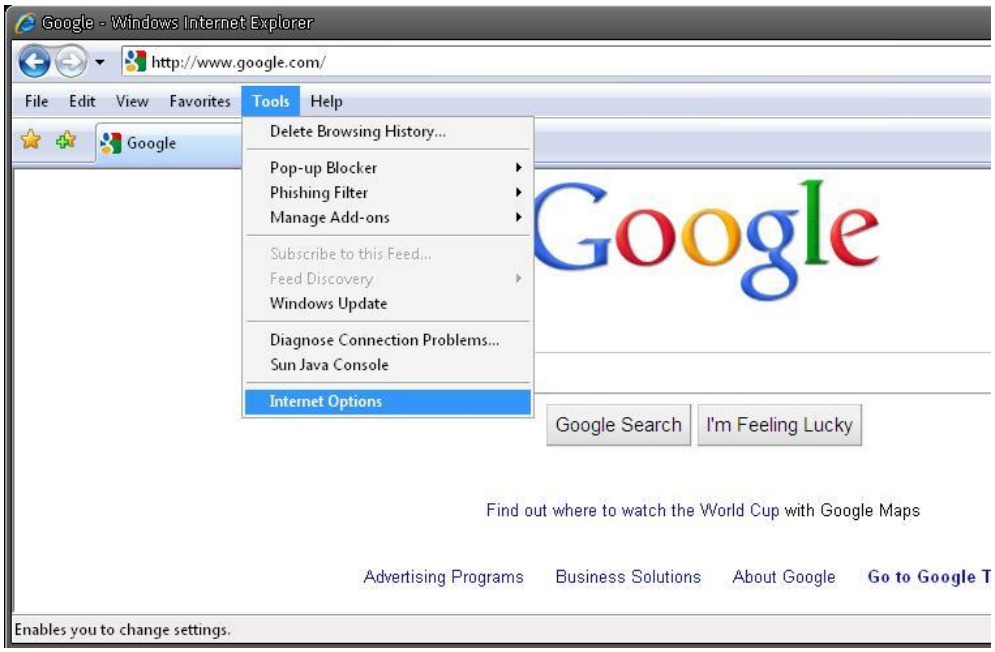
Click “Control Panel”, and then double click “Add or Remove Programs.” In the “Currently installed programs” list, select “DCViewer” and click the button “Remove” to uninstall the existing DC Viewer as shown in the figure below.



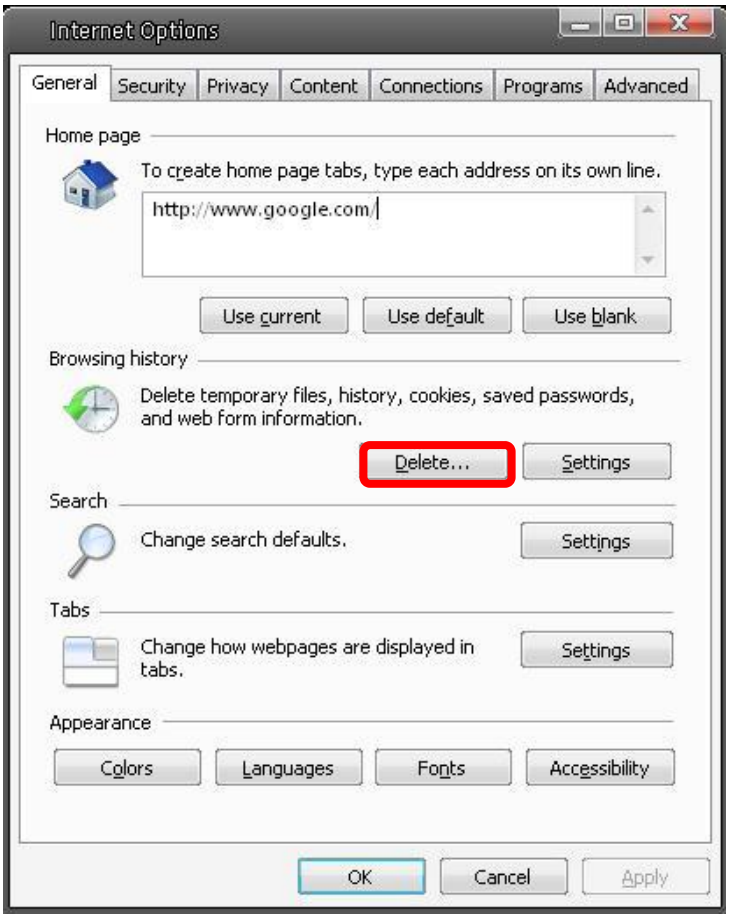
Deleting Temporary Internet Files

To improve browser performance, it is suggested to clean up the all the files in the Temporary Internet Files. The procedure is as follows:

STEP 1: Click the “Tools” tab and select the option “Internet Options.”



STEP 2: Click on “Delete”, then tap the “Delete Files” in the “Temporary Internet files” section.



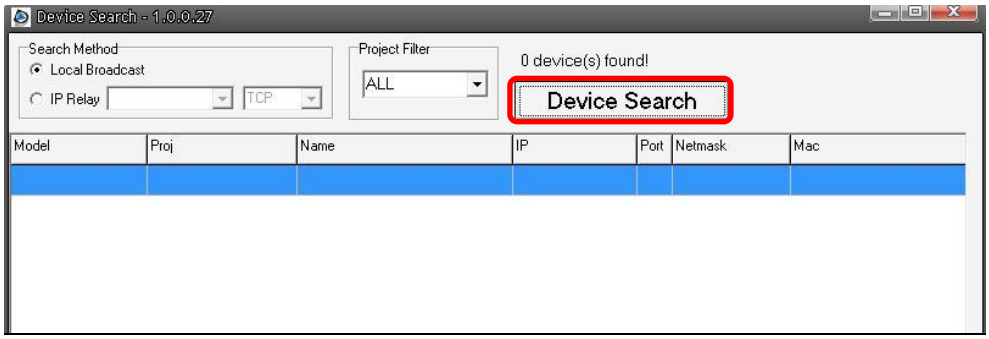
The popup window for confirmation will come out as shown below. Click “OK” to start deleting the files.

4. Accessing Camera

For initial access to the IP Camera, users can search the camera through the installer program: DeviceSearch.exe, which can be found in “DeviceSearch” folder in the supplied CD.

Device Search Software Setup

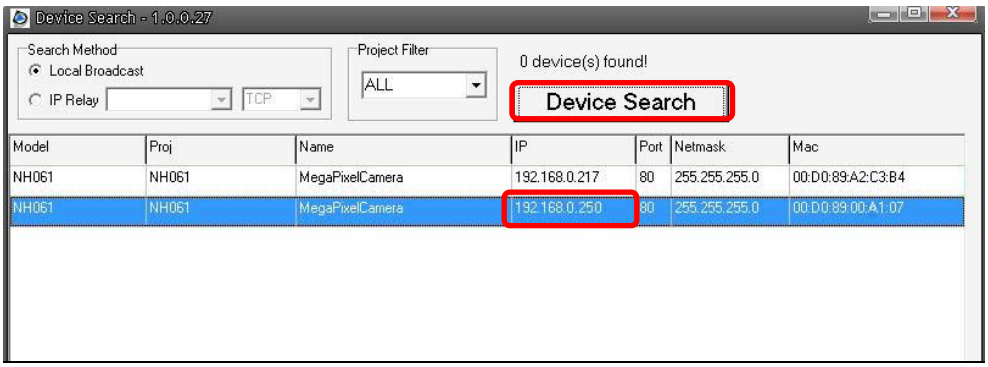
Step 1: Double click on the program Device Search.exe (see the icon below); its window will appear as shown below. Then click the “Device Search” button.



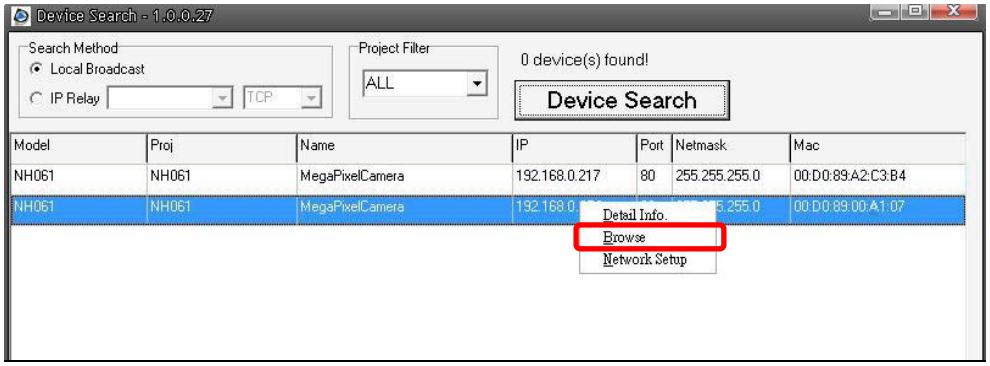
Step 2: The security alert window will pop up. Click “Unblock” to continue.

Device Search

Step 3: Click “Device Search” again, and all the finding IP devices will be listed in the page, as shown in the figure below. The IP Camera’s default IP address is: **192.168.0.250**.



Step 4: Double click or right click and select “Browse” to access the camera directly via web browser.



Step 5: Then the prompt window of request for entering default username and password (as shown below) will appear for logging in to the IP Dome Camera.

The default login ID and password for the Administrator are:

Login ID	Password
Admin	1234

NOTE: ID and password are case sensitive.

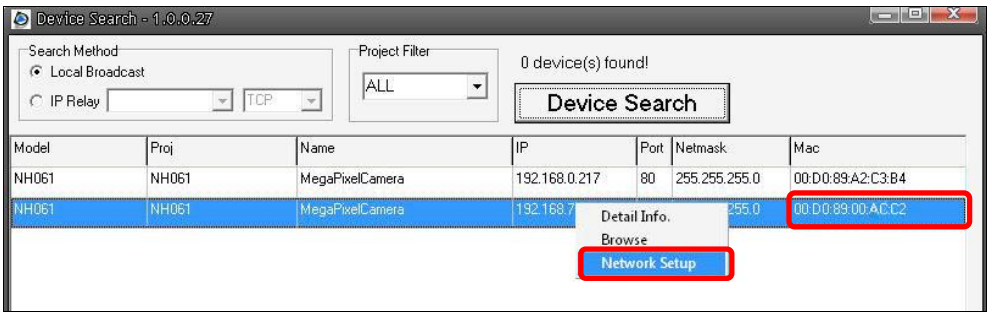
NOTE: It is strongly advised that administrator's password be altered for the security concerns. Refer to section 5.3.2 Security for further details.

Additionally, users can change the IP Camera's network property, either DHCP or Static IP, directly in the device finding list. Refer to the following section for changing the IP Camera's network property.

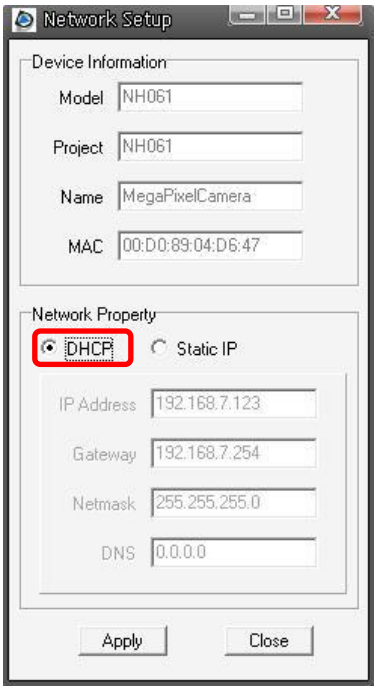
Example of Changing IP Camera's Network Property

Users can directly change an IP Camera's network property, ex. from static IP to DHCP, in the finding device list. The way to change the IP Camera's network property is specified below:

Step 1: In the finding device list, click on the IP Camera that you would like to change its network property. On the selected item, right click and select "Network Setup." Meanwhile, record the IP Camera's MAC address, for future identification.

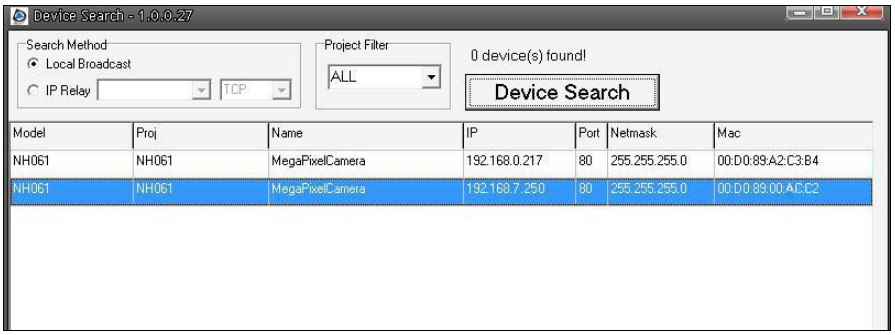


Step 2: The “Network Setup” page will come out. Select “DHCP,” and press “Apply” button down the page.



Step 3: Click “OK” on the Note of setting change. Wait for one minute to re-search the IP Camera.

Step 4: Click the “Device Search” button to search all the devices. Then select the IP Camera with the correct MAC address. Double click on the IP Camera, and the login window will come out.



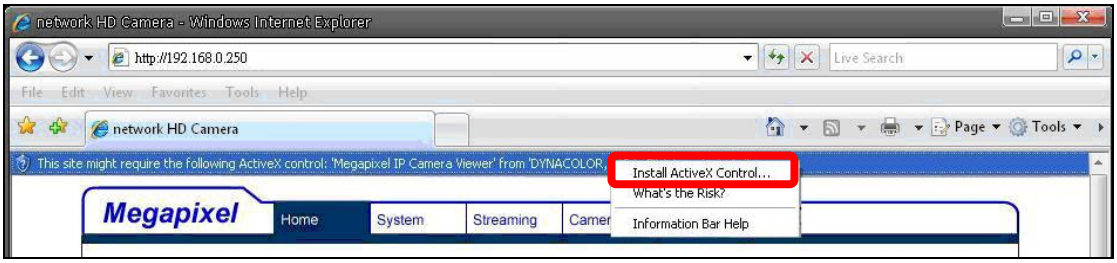
Step 5: Enter User name and Password to access the IP Camera.

Installing DC Viewer Software Online

For the initial access to the IP Camera, a client program, DC Viewer, will be automatically installed to your PC when connecting to the IP Camera.

If the Web browser doesn't allow DC Viewer installation, please check the Internet security settings or ActiveX controls and plug-ins settings (see Appendix B: Internet Security Settings) to continue the process.

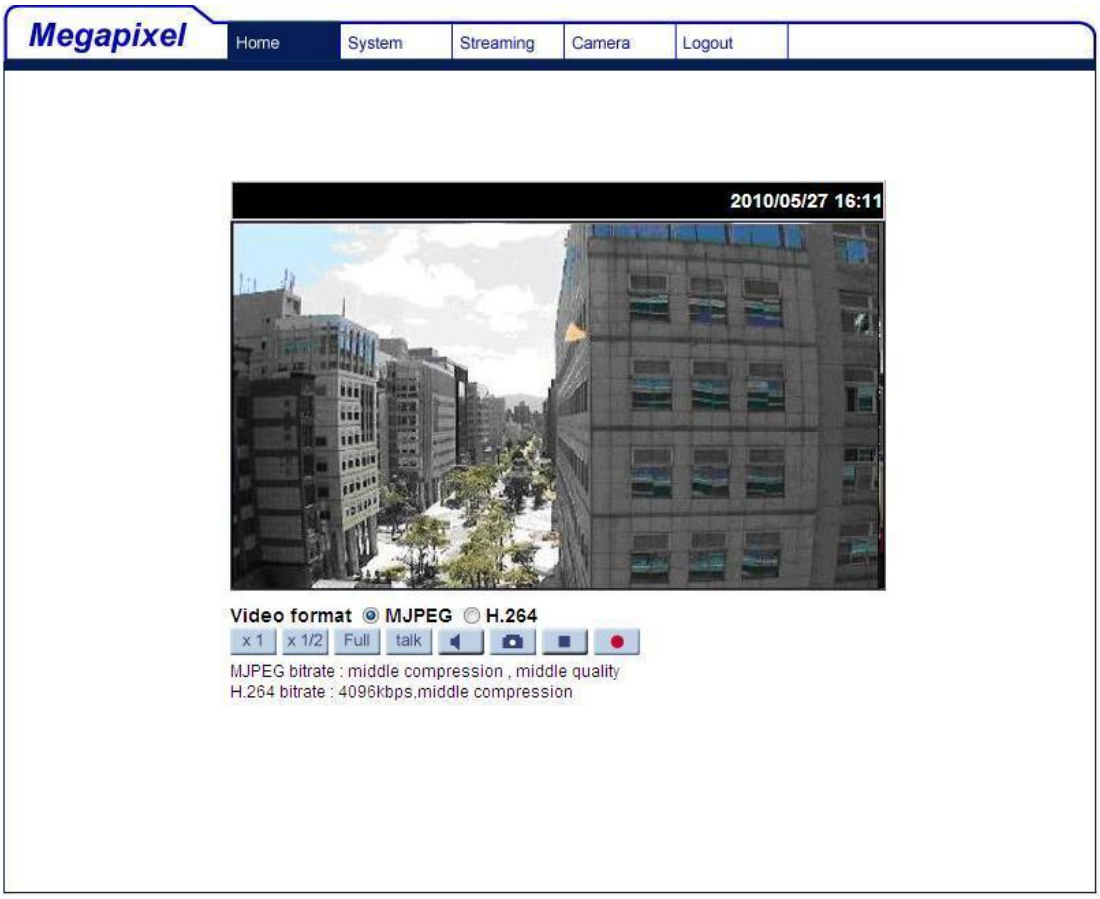
The Information Bar (just below the URL bar) may come out and ask for permission to install the ActiveX Control for displaying video in browser (see the figure below). Right click on the Information Bar and select "Install ActiveX Control…" to allow the installation.



Then the security warning window will pop up. Click "Install" to carry on software installation.

Click "Finish" to close the DC Viewer window when download is finished. For the detailed software download procedure, please refer to Appendix C: DC Viewer Download Procedure.

Once login to the IP Camera, users will see the Home page as shown below:



NOTE: The “talk” button below the screen only displays in Box Camera and Vandal Proof IP Dome.

Administrator/User Privileges

“Administrator” represents the person who can configure the IP Camera and authorize users access to the camera; “User” refers to whoever has access to the camera with limited authority, i.e. entering Home and Camera setting pages.

Image and Focus Adjustment

The image displays on the Home page when successfully accessing to the IP Camera. Adjust zoom and focus as necessary to produce a clear image.

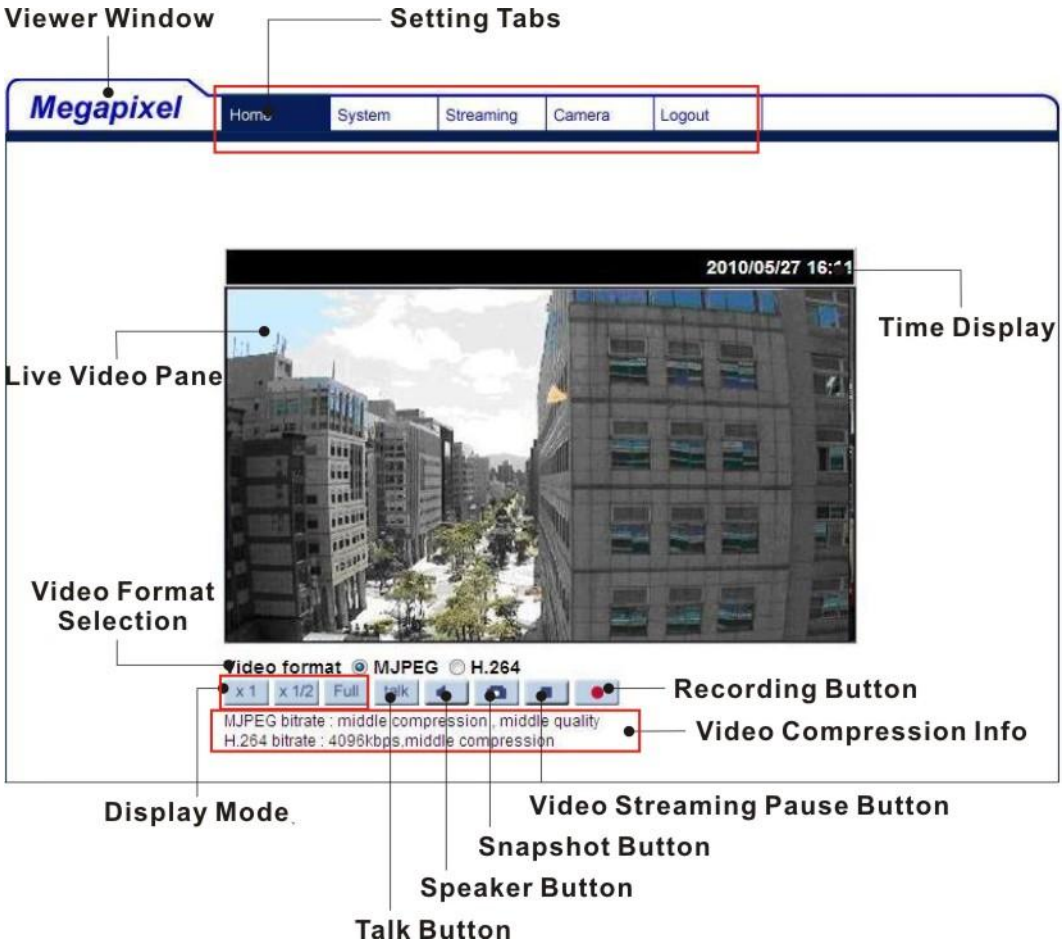
5. Configuration & Operation

The IP Camera is provided with a user-friendly browser-based configuration interface, as well as a free bundled CMS (Central Management System) for video playback and recording. In this chapter, information about main page introduction, system related settings and camera settings will be described in detail.

For further information about CMS software, please refer to 6. CMS Software Introduction and CMS user's manual.

5.1 Browser-based Viewer Introduction

The figure below shows the Home page of the IP Camera's viewer window.



NOTE: Only the Box Camera and Vandal Proof IP Dome support the "Talk" function.

There are five tabs: Home, System, Streaming, Camera and Logout on the top panel.

Home

Users can monitor live video of the targeted area.

System setting

The administrator can set host name, system time, root password, network related settings, etc. Further details will be interpreted in section 5.3 System Related Settings.

Streaming setting

The administrator can modify video resolution and rotate type and select audio compression mode in this page.

Camera setting

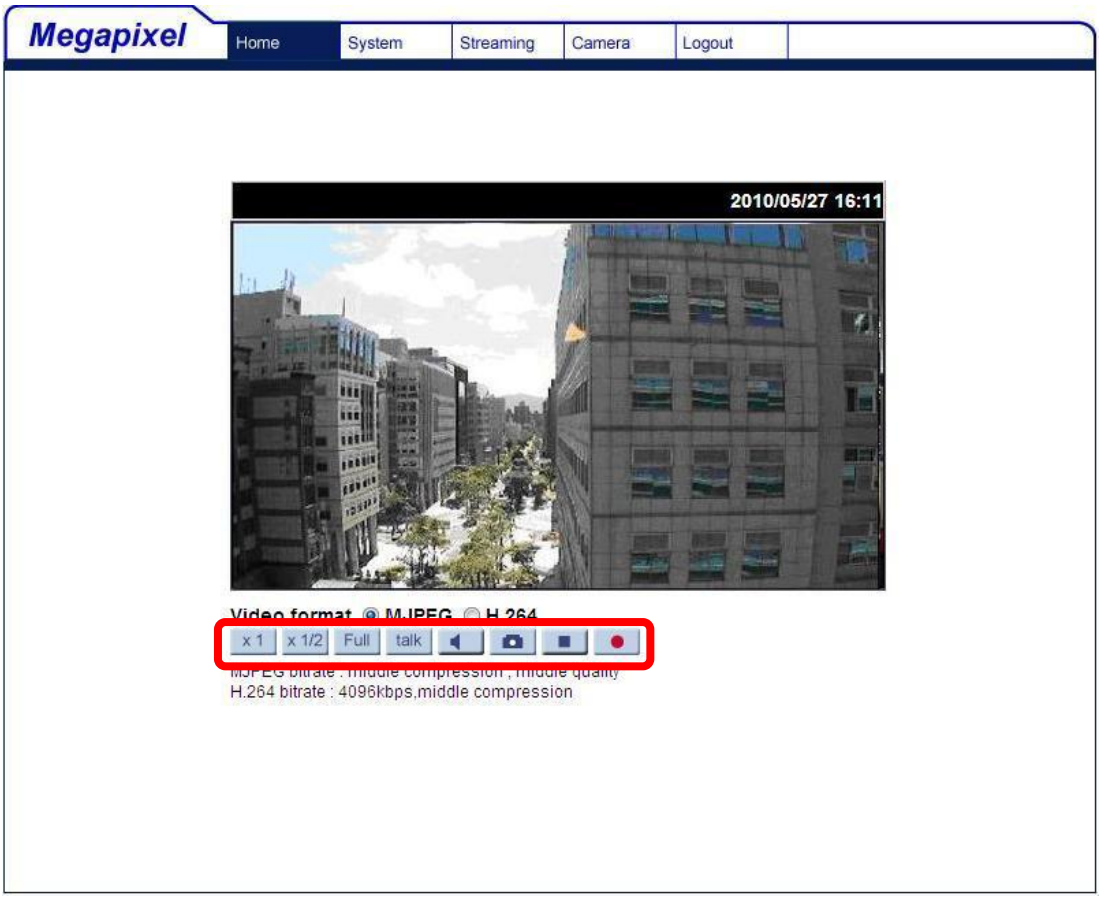
Users can adjust various camera parameters, including <Exposure>, <White Balance>, <Brightness>, <Sharpness>, <Contrast> and <Digital Zoom>.

Logout

Click on the tab to re-login the IP Camera with another username and password.

5.2 Home Page

In the Home page, there are several function buttons right down the displayed image.



NOTE: Please note that the function buttons will vary depending on the camera model.

Screen Size Adjustment

Image display size can be adjusted to x1/2 and full screen.

Digital Zoom Control

In the full screen mode, users can implement digital PTZ by rotating the mouse wheel (for zoom in/out), and drag the mouse into any direction.

Talk button Talk Talk (on/off)

Talk function allows the local site to talk to the remote site. Click on the button to

switch it to on/off. Please refer to section 5.3.2 Security: Add user >> Talk/Listen for further details. This function is only open to “User” who has been granted this privilege by the Administrator.

NOTE: This function is only available for the Box Camera and Vandal Proof IP Dome.

Speaker button (on/off)

Press the Speaker button to mute/activate the audio.

Snapshot button

Press the button, and the JPEG snapshots will automatically be saved in the appointed place. The default place of saving snapshots is: C:\. To change the storage location, please refer to section 5.3.11 File Location for further details.

Video Streaming Pause /Restart button (pause/restart)

Press the stop button to disable video streaming, the live video will be displayed as black. Press the restart button to show the live video again.

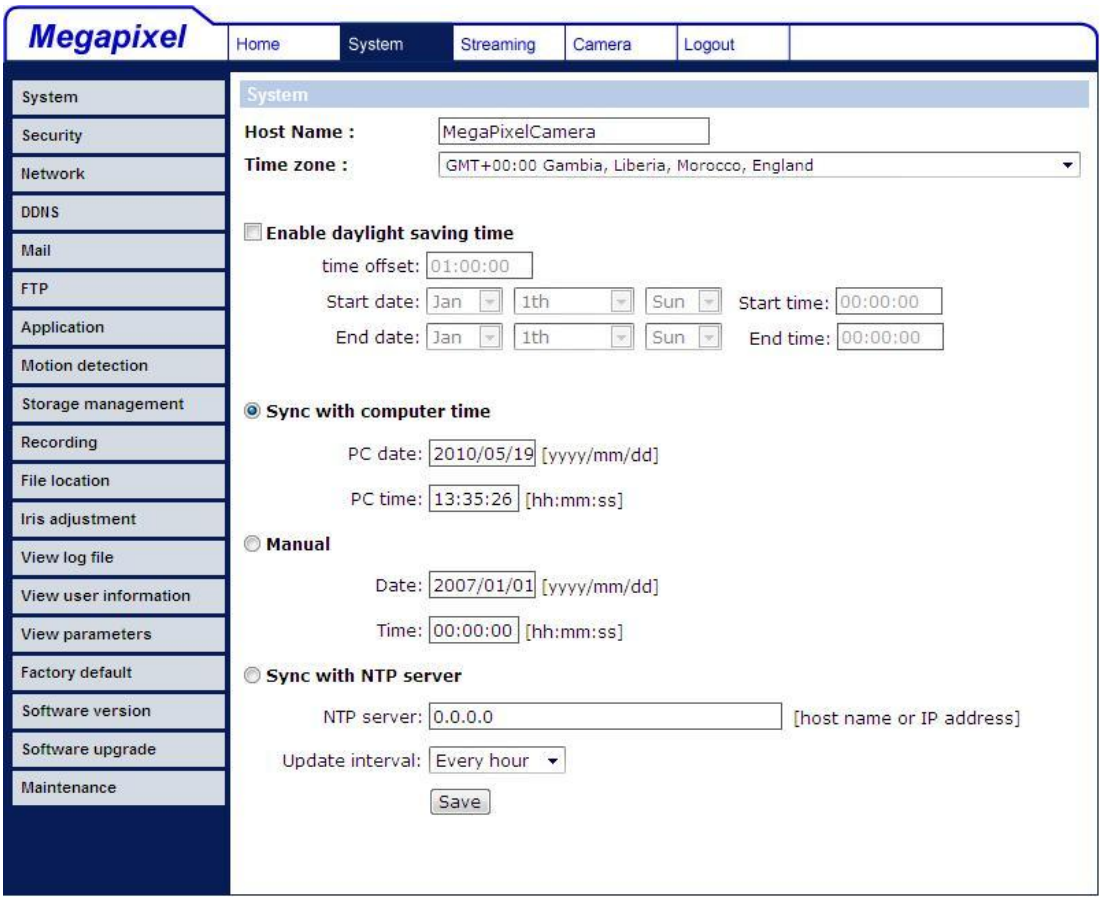
Recording button (on/off)

Press the button and the recordings from the Live View will be saved to the location specified in the “File Location” (snapshot) page; see section 5.3.11 File Location for further details.

5.3 System Related Settings

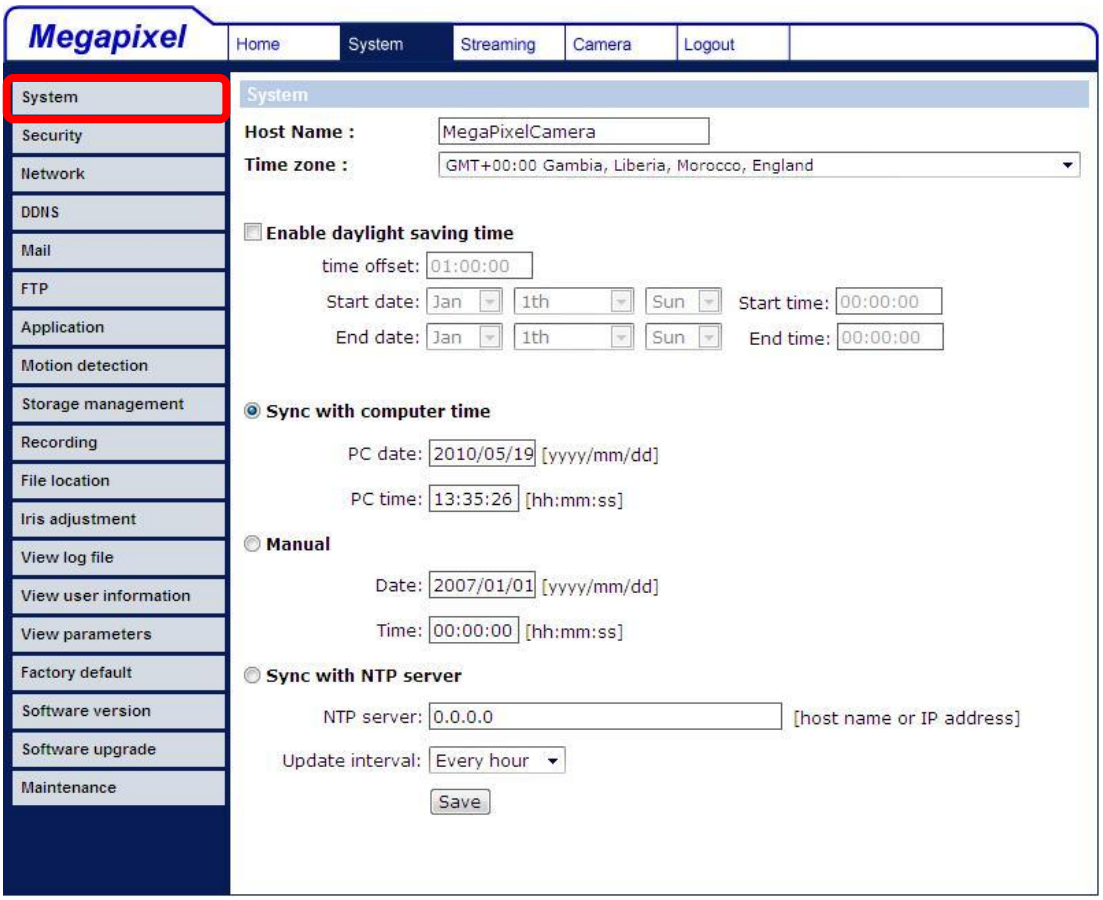
The figure below shows all categories under the "**System**" tab. Each category in the left column will be explained in the following sections.

NOTE: The "System" configuration page is only accessible by the Administrator.



5.3.1 Host Name and System Time Setting

Press the first category: <System> in the left column; the page is shown as below.



Host Name

The name is for camera identification. If alarm function (see section 6.3.7 Application is enabled and is set to send alarm message by Mail/FTP, the host name entered here will display in the alarm message.

Time Zone

Select the time zone you are in from the drop-down menu.

Sync With Computer Time

To enable DST, please check the item and then specify time offset and DST duration. The format for time offset is [hh:mm:ss]; for instance, if the amount of time offset is one hour, please enter “01:00:00” into the field.

Sync With Computer Time

Select the item, and video date and time display will synchronize with the PC’s.

Manual

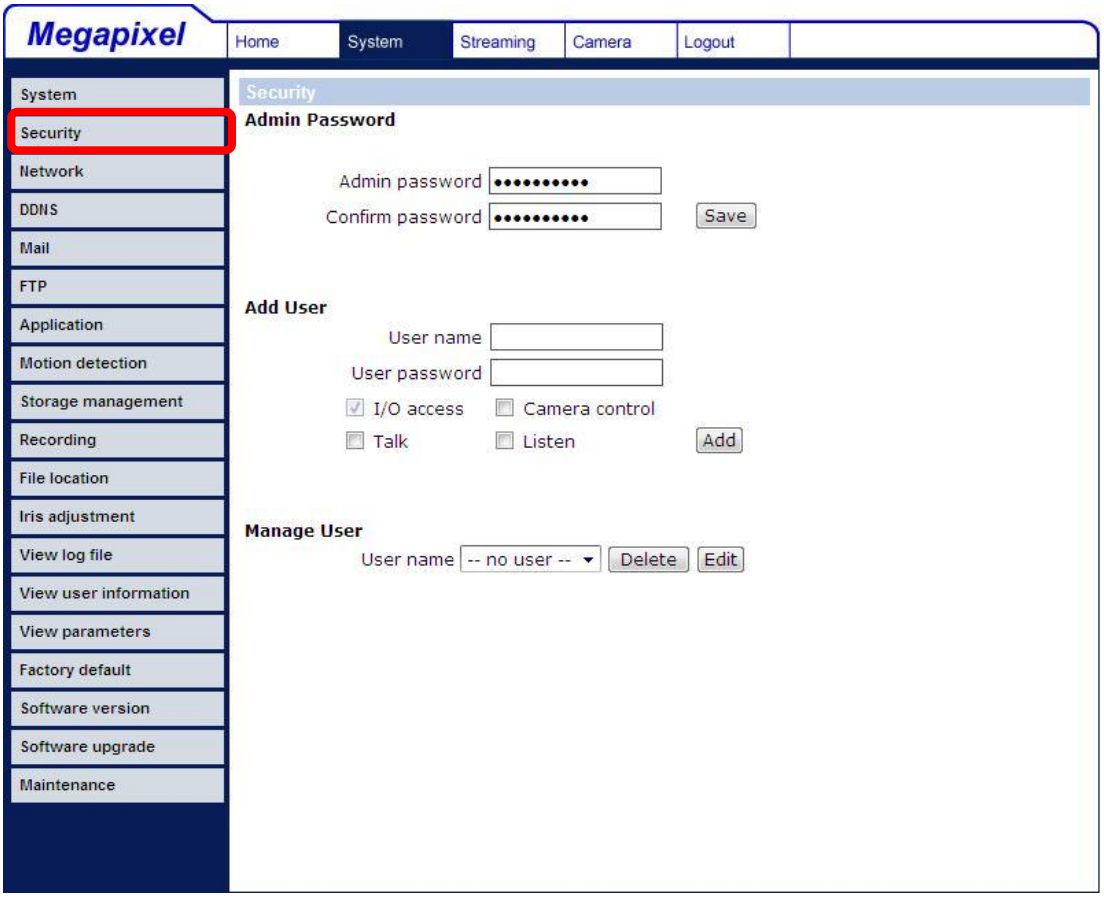
The Administrator can set video date, time and day manually. Entry format should be identical with that shown next to the enter fields.

Sync with NTP server

Network Time Protocol (NTP) is an alternate way to synchronize your camera's clock with a NTP server. Please specify the server you wish to synchronize in the enter field. Then select an update interval from the drop-down menu. For further information about NTP, please see the web site: www.ntp.org.

5.3.2 Security

Click the category: <Security>, and the page is shown as the figure below.



Root password

Change the administrator's password by inputting the new password in both text boxes. The input characters/numbers will be displayed as dots for security purposes. After clicking <Save>, the web browser will ask the Administrator for the new password for access. The maximum length of the password is 14 digits.

NOTE: The following characters are valid: A-Z, a-z, 0-9, !#$%&'-.@^_~.

Add user

Type the new user's name and password and click <Add> to add the new user. Both user name and password can be up to 16 characters. The new user will be displayed in the user name list. There is a maximum of twenty user accounts. Each user can be assigned the privileges of **"Camera control"**, **"Talk"** and **"Listen"**.

- **I/O access**
  This item supports fundamental functions that enable users to view video when accessing to the camera.

- **Camera control**
  This item allows the appointed User to change camera parameters on the Camera Setting page.

- **Talk/Listen**
  Talk and Listen functions allow the appointed user in the local site (PC site) communicating with, for instance, the administrator in the remote site.

  NOTE: The Compact IP Dome does not have Talk function.

Manage User

Delete user

To delete a user, pull down the user list, and select the user name you wish to delete. Then click <Delete> to remove it.

Edit user

Pull down the user list and select a user name. Click <Edit> to edit the user's password and privilege.

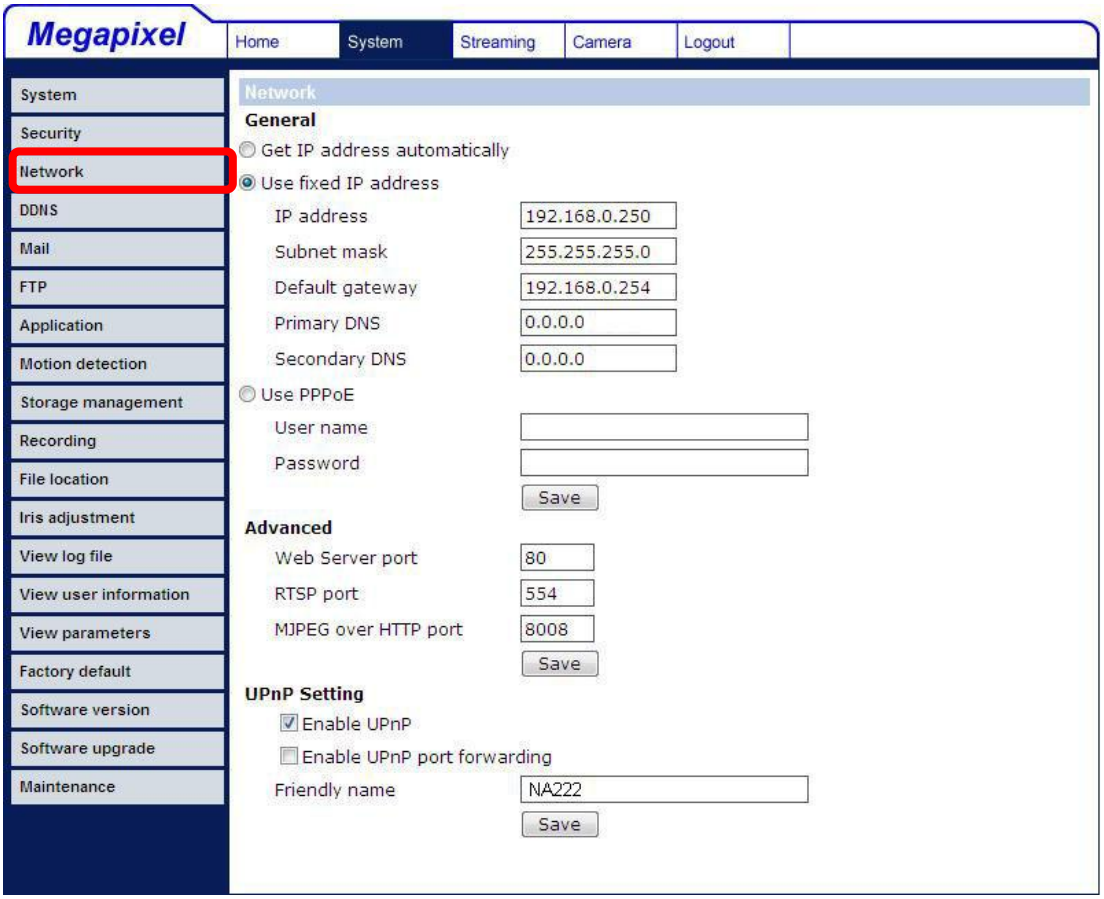
NOTE: It is required to enter the User password as well as select the function open to the user. When finished, click <Save> to modify the account authority.

http://192.168.7.123/lang1/server_editaccount....
http://192.168.7.123/lang1/server_editaccount.html
User name [user]
User password
I/O access
Camera control
Talk
Listen
Save
Close
Don
Internet
100%

http://192.168.7.123/lang1/server_editaccount....
http://192.168.7.123/lang1/server_editaccount.html
User name [user]
User password
I/O access
Camera control
Talk
Listen
Save
Close
Don
Internet
100%

5.3.3 Network

Click <Network> in the left column, and the page will display as shown below.



Users can choose to connect to the IP Camera with fixed or dynamic (DHCP) IP address. The IP Camera also provides PPPoE support for users who connect to the network via PPP over Ethernet (PPPoE).

Get IP address automatically (DHCP)

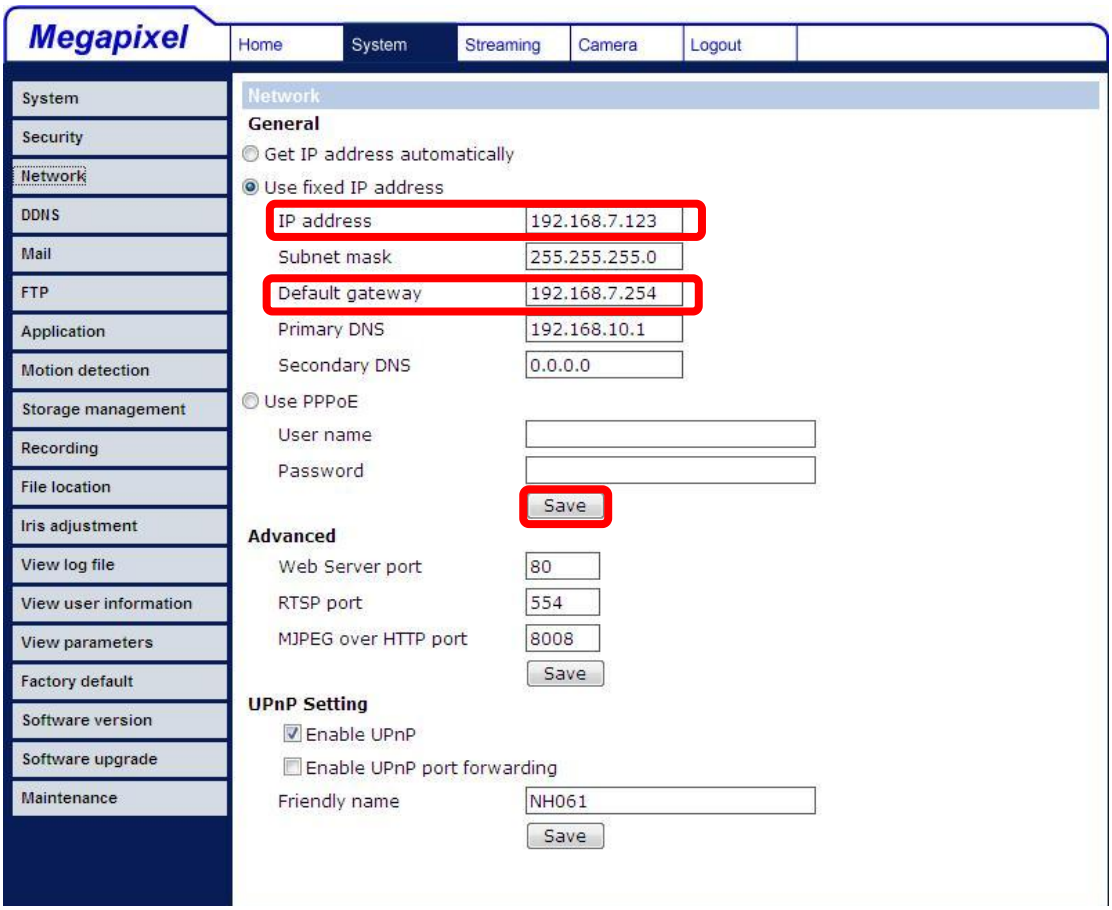
The camera's default setting is "**Use fixed IP address**". Please refer to the previous section 4. Accessing Camera for login with the default IP address.

If select "**Get IP address automatically**", after the IP Camera restarts, users can search it through the installer program: DeviceSearch.exe, which can be found in "DeviceSearch" folder in the supplied CD.

NOTE: Please make the record of the IP Camera's MAC address, which can be found in the label of the camera, for identification in the future.

Use fixed IP address

To setup static IP address, select "**Use fixed IP address**" and move the cursor to the IP address blank (as indicated below) and insert the new IP address, ex. 192.168.7.123; then go to the Default gateway (explained latter) blank and change the setting, ex. 192.168.7.254. Press "Save" to confirm the new setting.



When using static IP address to login to the IP Camera, users can access it either through "DeviceSearch" software (see 4. Accessing Camera) or input the IP address in the URL bar and press "Enter".

- **IP address**
  This is necessary for network identification.

- **Subnet mask**
  It is used to determine if the destination is in the same subnet. The default value is "255.255.255.0".

- **Default gateway**
  This is the gateway used to forward frames to destinations in different subnet. Invalid gateway setting will fail the transmission to destinations in different subnet.

- **Primary DNS**
  Primary DNS is the primary domain name server that translates hostnames into IP addresses.

- **Secondary DNS**
  Secondary DNS is a secondary domain name server that backups the primary DNS.

Use PPPoE

For the PPPoE users, enter the PPPoE Username and Password into the fields, and click on the “Save” button to complete the setting.

Advanced

- **Web Server port**
  The default web server port is 80. Once the port is changed, the user must be notified the change for the connection to be successful. For instance, when the Administrator changes the HTTP port of the IP Camera whose IP address is 192.168.0.100 from 80 to 8080, the user must type in the web browser “http://192.168.0.100:8080” instead of http://192.168.0.100

- **RTSP port**
  RTSP port could be set from 1 to 65535. (Normal Setting Port: 554, 1024 ~65535)

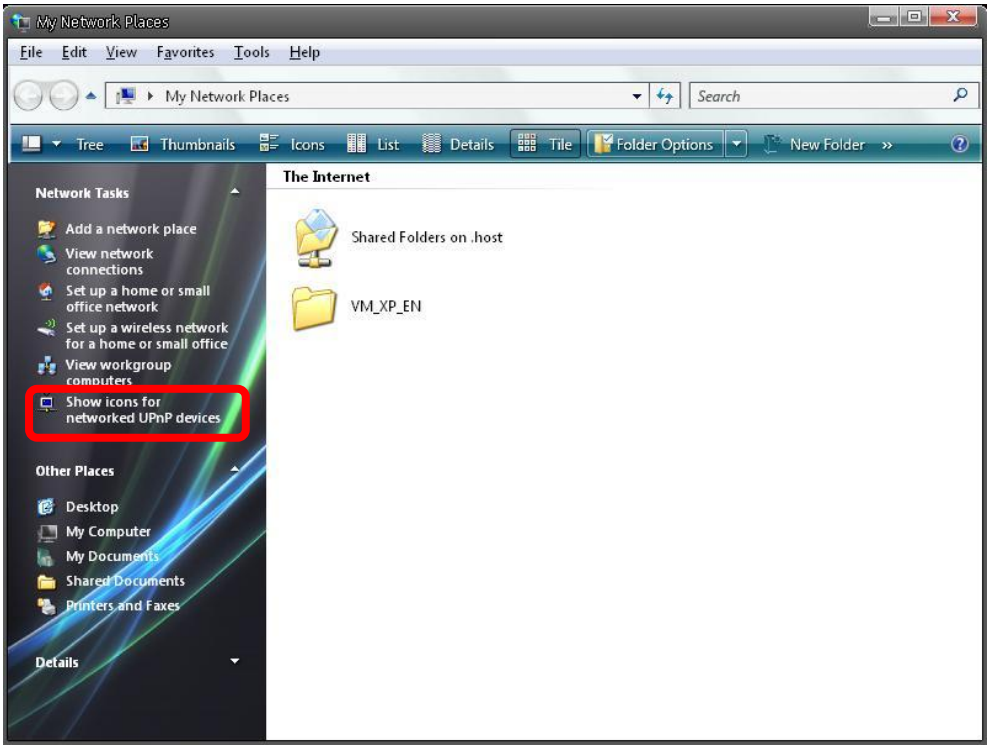
- **MJPEG over HTTP port**
  The default setting of HTTP Port is 8008; setting range: 1024 ~65535.

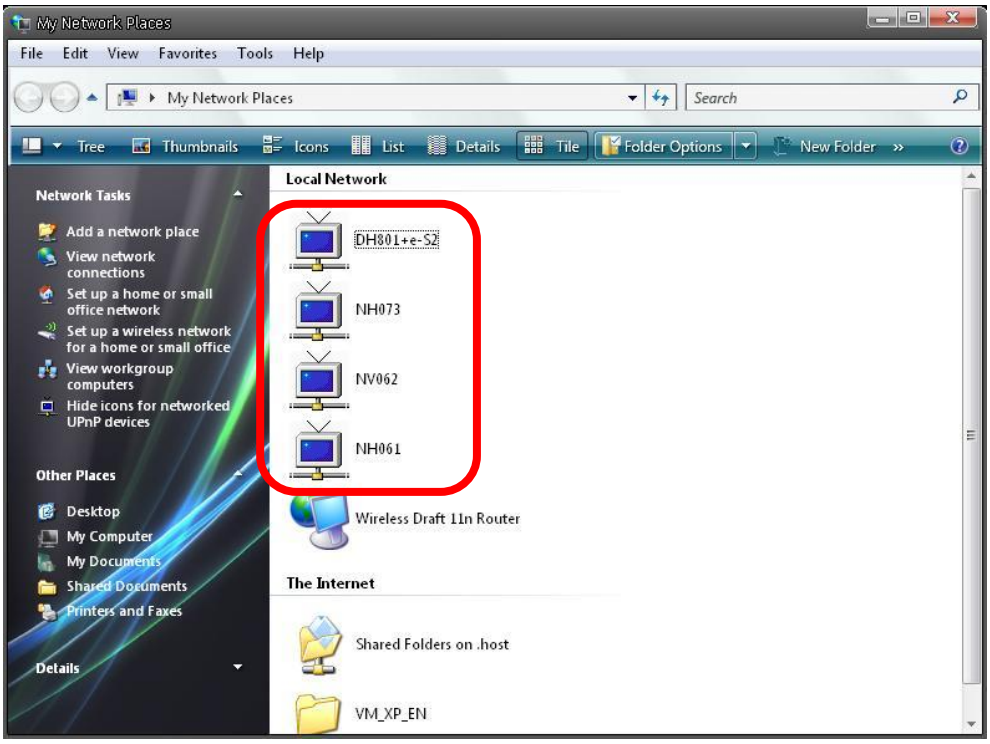
NOTE: Be aware to choose the different port from the one set for the web server port.

UPnP Setting

- **Enable UPnP**

  When the UPnP is enable, whenever the IP Camera is presented to the LAN, the icon of the connected IP Cameras will appear in My Network Places to allow for direct access as shown below.





NOTE: To enable this function, please make sure the UPnP component is installed on your computer. Please refer to Appendix E: Install UPnP components for UPnP component installation procedure.

- **Enable UPnP port forwarding**

  When the UPnP port forwarding is enabled, the IP Camera is allowed to open the web server port on the router automatically.

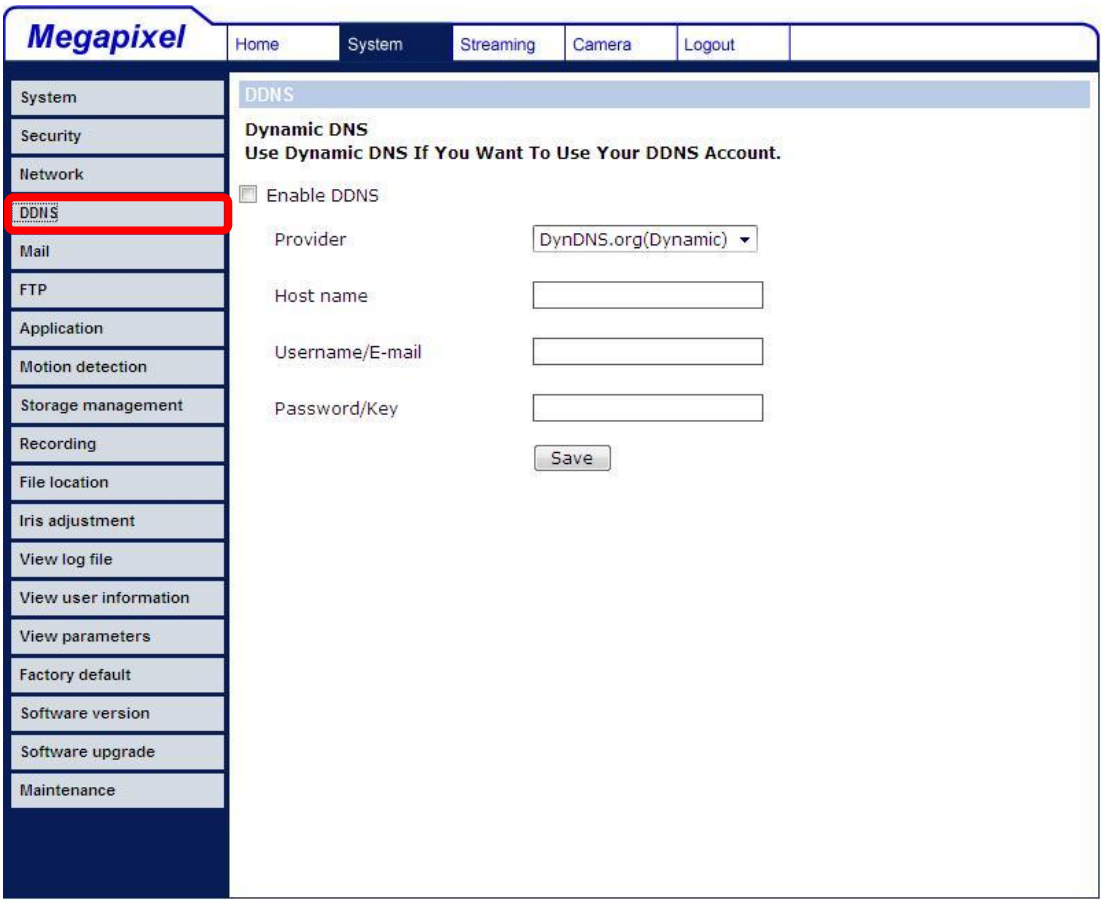
  NOTE: To enable this function, please make sure that your router supports UPnP and it is activated

- **Friendly name**

  Set the name for the IP Camera for identity.

5.3.4 DDNS

Dynamic Domain Name System (DDNS) allows a host name to be constantly synchronized with a dynamic IP address. In other words, it allows those using a dynamic IP address to be associated to a static domain name so others can connect to it by name.



Enable DDNS

Check the item to enable DDNS.

Provider

Select one DDNS host from the provider list.

Host name

Enter the registered domain name in the field.

Username/E-mail

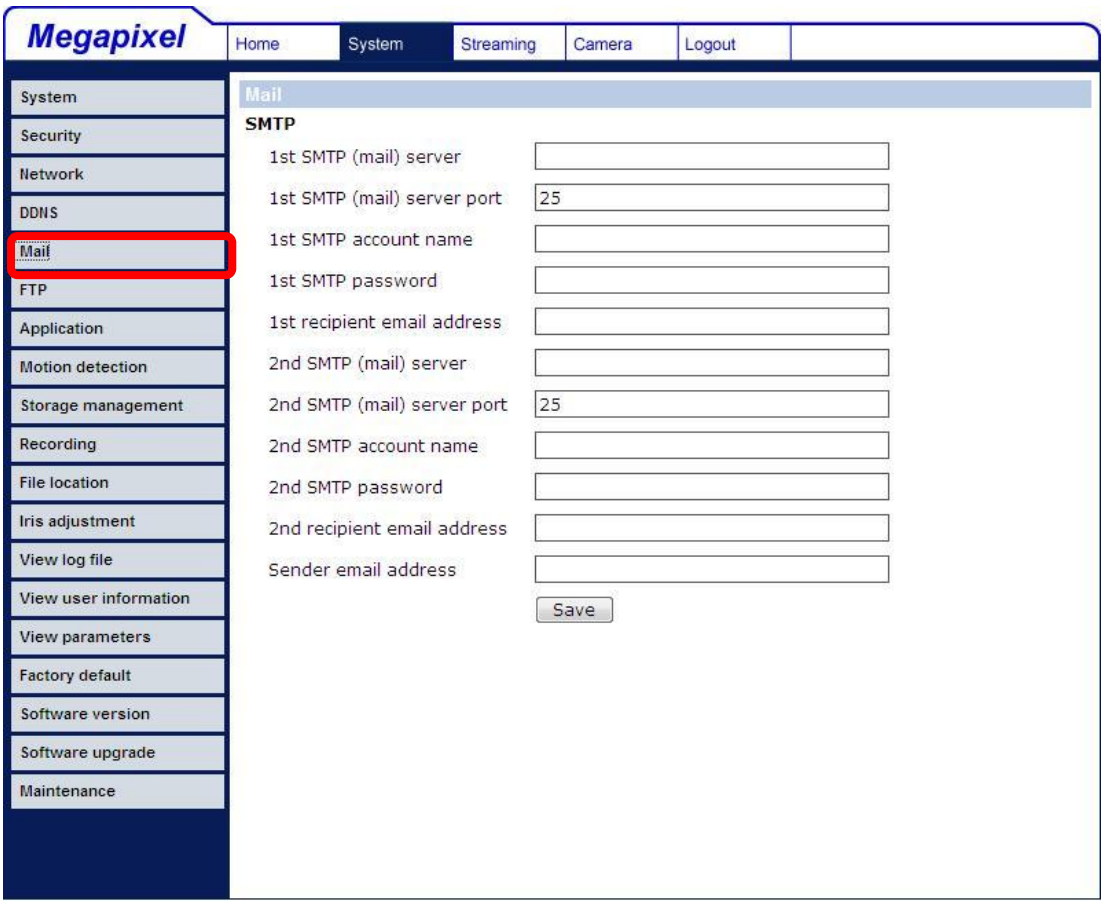
Enter the username or e-mail required by the DDNS provider for authentication.

Password/Key

Enter the password or key required by the DDNS provider for authentication.

5.3.5 Mail

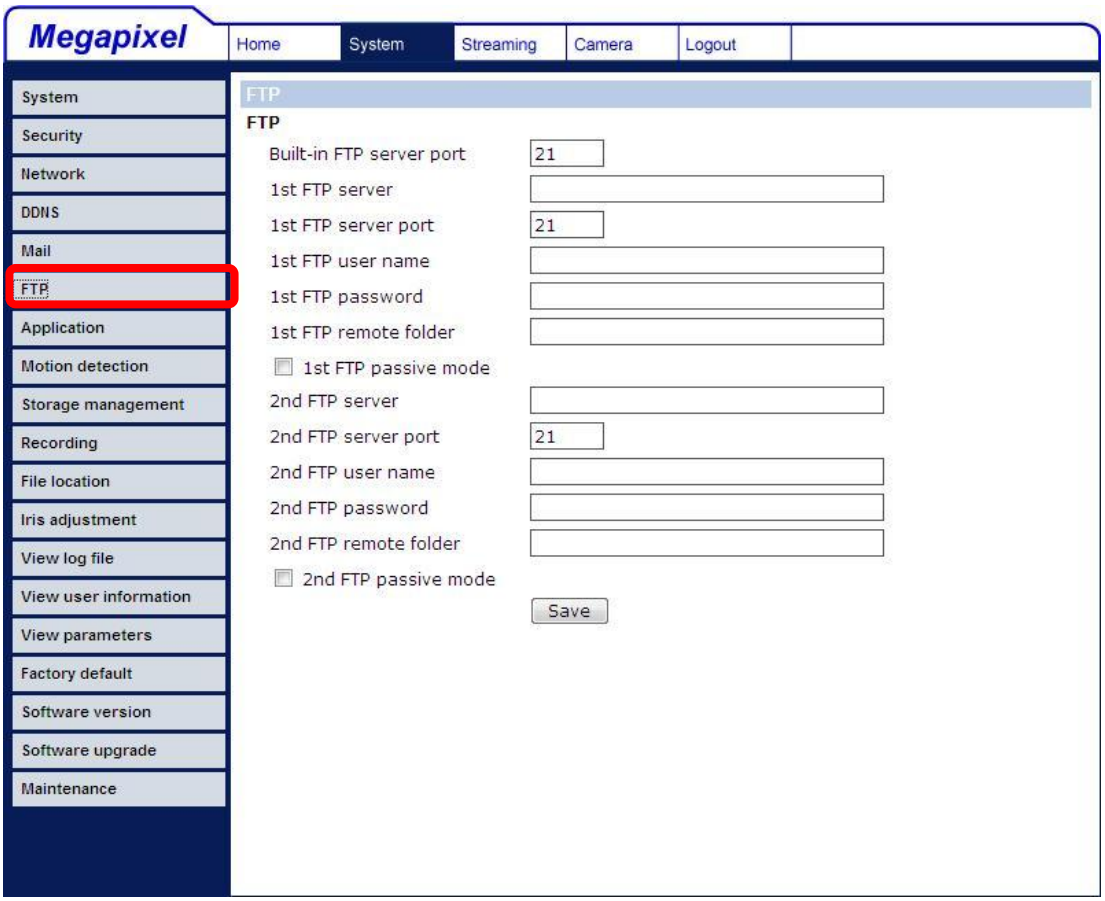
The Administrator can send an e-mail via Simple Mail Transfer Protocol (SMTP) when motion is detected. SMTP is a protocol for sending e-mail messages between servers. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified and the message text is transferred. The configuration page is shown as follows:



Two sets of SMTP can be configured. Each set includes SMTP Server, Account Name, Password and E-mail Address settings. For SMTP server, contact your network service provider for more specific information.

5.3.6 FTP

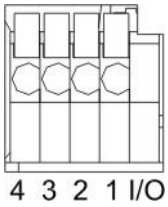
The Administrator can set as sending alarm message to a specific File Transfer Protocol (FTP) site when motion is detected. Users can assign alarm message to up to two FTP sites. The FTP setting page is shown below. Enter the FTP details, which include server, server port, user name, password and remote folder, in the fields. Press “Save” when finished.



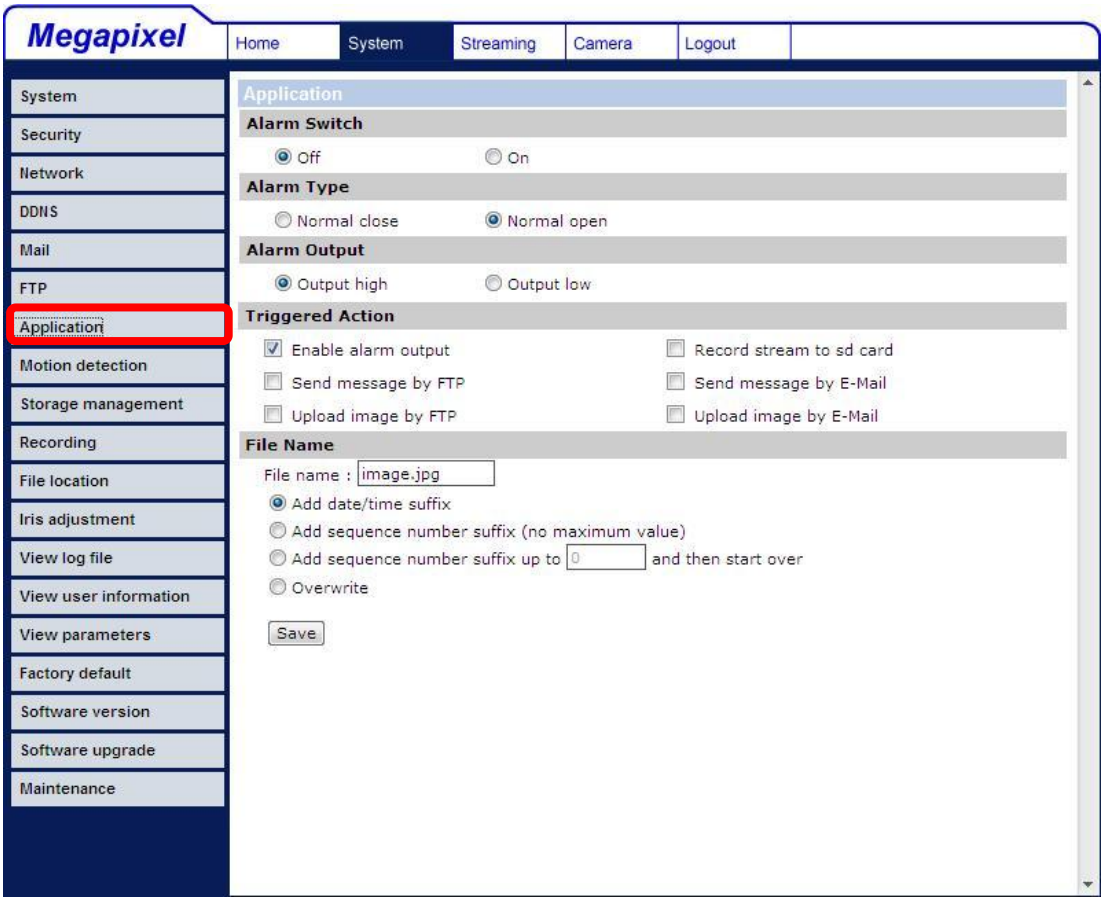
5.3.7 Application (Excluding Compact IP Dome)

The IP Camera (Box Camera and Vandal Proof Dome) equips one alarm input and one relay output for cooperating with alarm system to catch events' images. Refer to alarm pin definition below to connect alarm devices to the IP Camera if needed. The alarm configuration page is also shown below.

Alarm Pin Definition



1. Output+
2. Output-
3. Input+
4. Input-



Alarm Switch

The Administrator can enable or disable the alarm function.

Alarm Type

Select an alarm type, "Normal close" or "Normal open," that corresponds with the alarm application.

Alarm Output

Define alarm output signal “high” or “low” as the normal alarm output status according to the current alarm application.

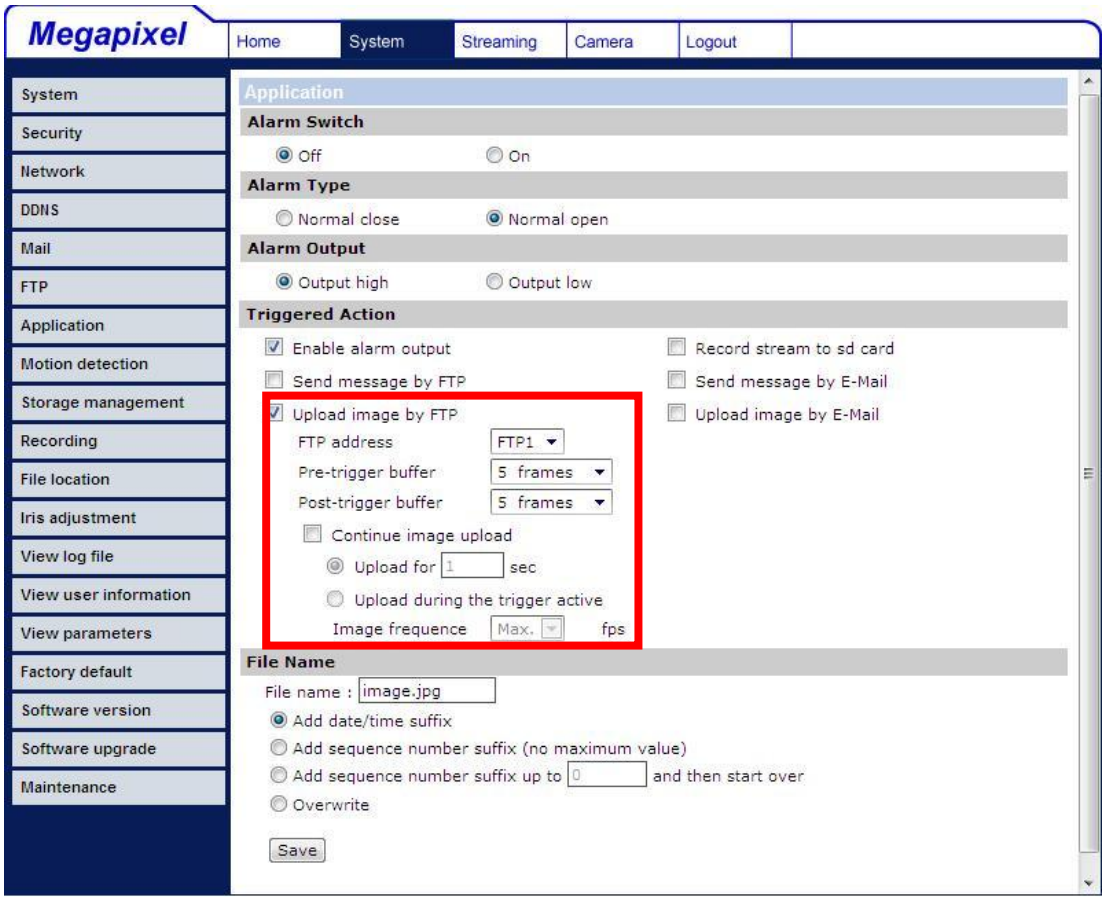
Triggered Action (Multi-option)

The Administrator can specify alarm actions that will take when the alarm is triggered. All options are listed as follows:

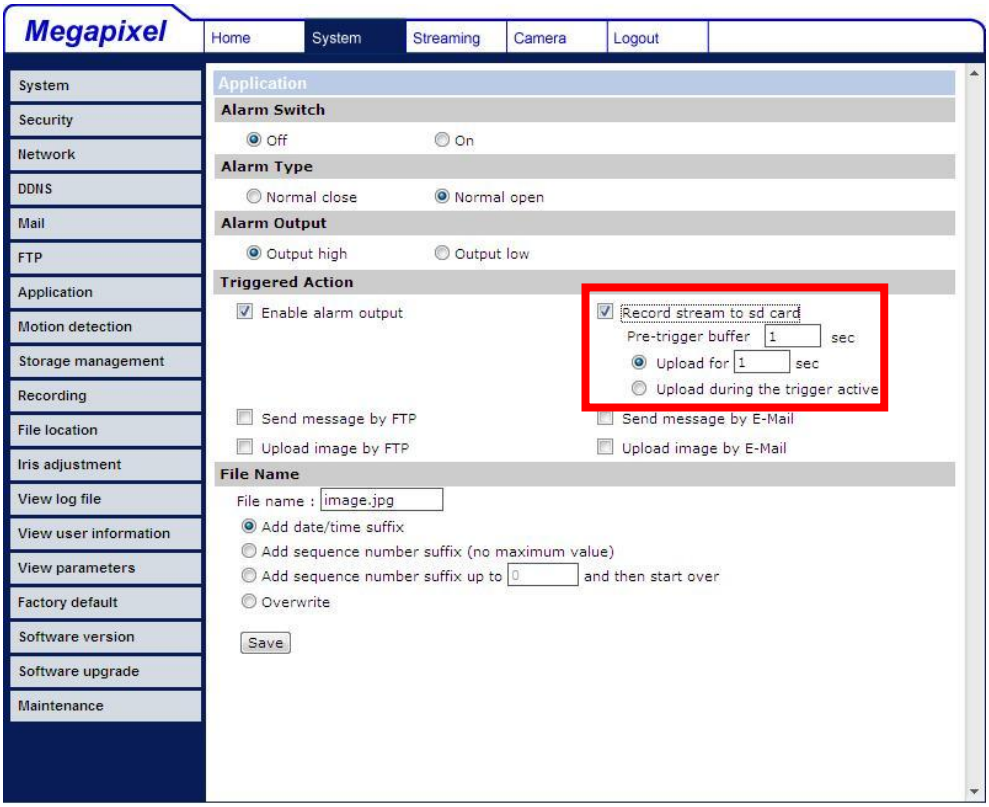
- **Enable Alarm Output**
  Select the item to enable alarm relay output.

- **Send Alarm Message by FTP/E-Mail**
  The Administrator can select whether to send an alarm message by FTP and/or E-Mail when an alarm is triggered.

- **Upload Image by FTP**
  Select this item, and the Administrator can assign a FTP site and configure various parameters as shown in the figure below. When the alarm is triggered, event images will be uploaded to the appointed FTP site.

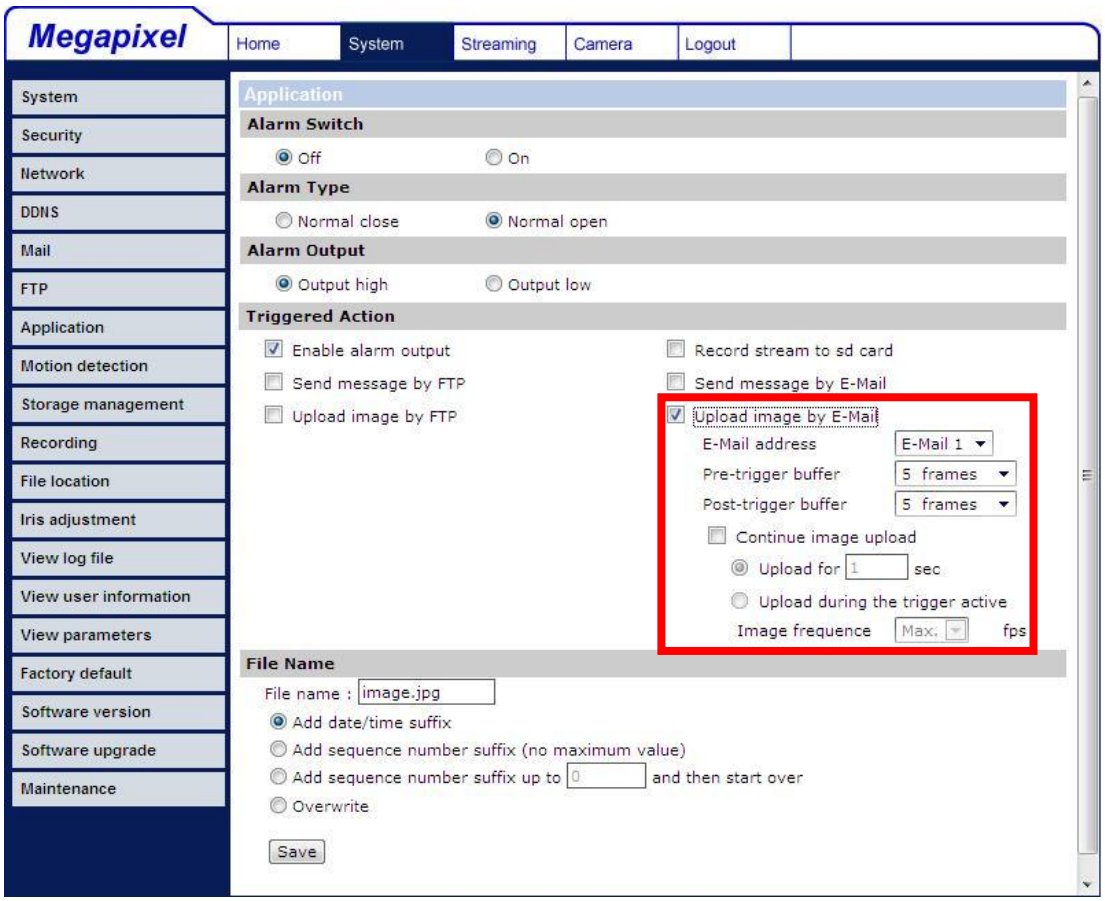


- **Record Stream to SD Card**
  Select the item, and the alarm-triggered recording will be saved into your Micro SD card.



NOTE: Please make sure the local recording (with Micro SD/ SDHC card) is activated so that this function can be implemented. See section 6.3.10 Recording for further details.

- **Upload Image by E-Mail**
  Select this item, and the Administrator can assign an e-mail address and configure various parameters as shown in the figure below. When the alarm is triggered, event images will be sent to the appointed e-mail address.



NOTE: Make sure SMTP or FTP configuration has been completed. See section 5.3.5 Mail and 5.3.6 FTP for further details.

File Name

Enter a file name in the blank, ex. image.jpg. The uploaded image's file name format can be set in this section. Please select the one that meets your requirements.

- **Add date/time suffix**
  File name: imageYYMMDD_HHNNSS_XX.jpg
  Y: Year, M: Month, D: Day
  H: Hour, N: Minute, S: Second
  X: Sequence Number

- **Add sequence number suffix (no maximum value)**
  File name: imageXXXXXXX.jpg
  X: Sequence Number

- **Add sequence number suffix (limited value)**
  File Name: imageXX.jpg
  X: Sequence Number
  The file name suffix will end at the number being set. For example, if the setting is up to “10,” the file name will start from 00, end at 10, and then start all over again.

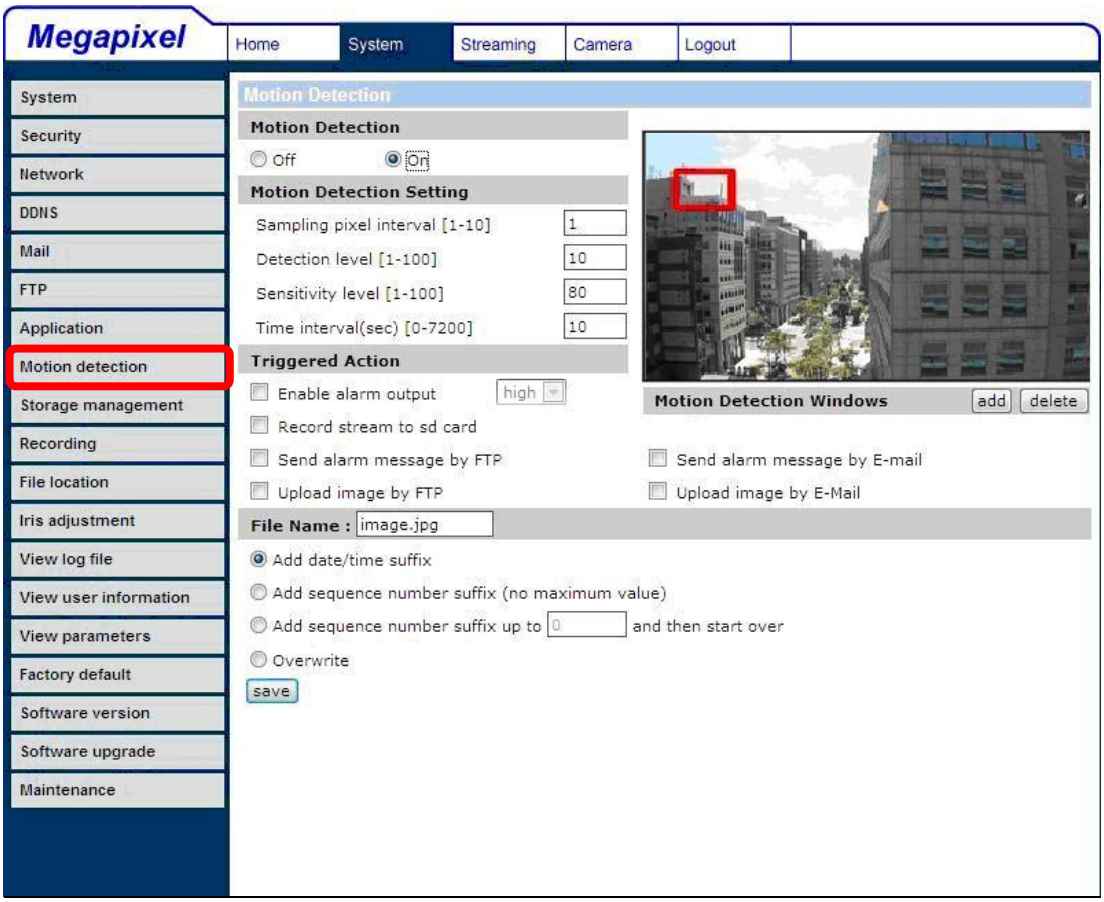
- **Overwrite**
  The original image in the FTP site will be overwritten by the new uploaded file with a static filename.

Save

After complete all the settings mentions above, please click on the Save button to save all the settings in this page.

5.3.8 Motion Detection

Motion Detection function allows detecting suspicious motion and triggering alarms when motion volume in the detected area reaches/exceeds the determined sensitivity threshold value.

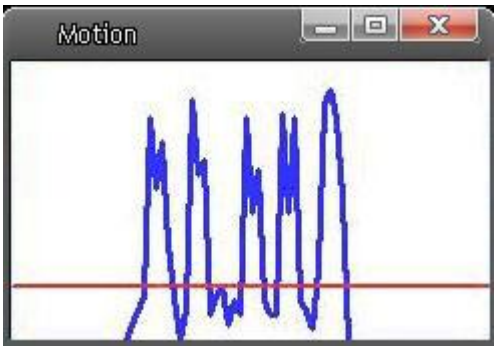


In the Motion Detection setting page, there is a frame (**Motion Detection Window**) displayed on the Live View Pane. The Motion Detection Window is for defining the motion detection area. To change the size of the Motion Detection Window, move the mouse cursor to the edge of the frame and draw it outward/inward. Moving the mouse to the center of the frame can shift the frame to the intended location.

Up 10 Motion Detection Windows can be set. Press the “add” button under the Live View Pane to add a Motion Detection Window. To cancel a Motion Detection Window, move the mouse cursor to the selected Window, and click on the “delete” button.

If Motion Detection function is activated, the pop-off window (Motion) with indication of motion will be shown.

When motion is detected, the signals will be displayed on the Motion window as shown below.



Detailed settings of Motion Detection are described as follows:

Motion Detection

You will be able to turn on/off Motion Detection in System section. Default setting is Off.

Motion Detection Setting

Users could adjust various parameters of Motion Detection in this section.

- Sampling pixel interval [1-100]:
  The default value is 10, which means system will take one sampling pixel for every 10 pixel.

- Detection level [1-100]:
  The default level is 10. The item is to set detection level for each sampling pixel; the smaller the value, the more sensitive it is.

- Sensitivity level [1-100]:
  The default level is 80, which means if 20% or more sampling pixels are detected differently, system will detect motion. The bigger the value, the more sensitive it is. Meanwhile, when the value is bigger, the red horizontal line in the motion indication window will be lower accordingly.

- Time interval (sec) [0-7200]:
  The default interval is 10. The value is the interval between each detected motion.

Triggered Action (Multi-option)

The Administrator can specify alarm actions that will take when motion is detected. All options are listed as follows:

- **Enable Alarm Output**
  Check the item and select the predefined type of alarm output to enable alarm relay output when motion is detected.

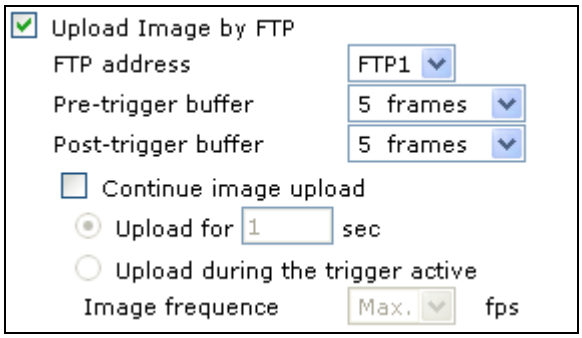
  NOTE: This option is excluded in the Compact IP Dome Camera.

- **Record stream to SD Card**
  Select this item, and the Motion Detection recording will be stored in Micro SD/ SDHC card when motion is detected.

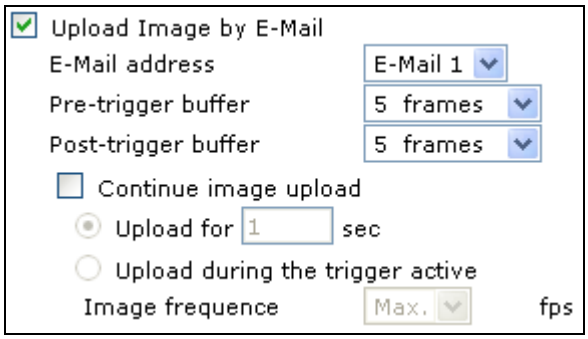
  NOTE: Please make sure the local recording (with Micro SD/ SDHC card) is activated so that this function can be implemp-lemented. See section 5.3.10 Recording for further details.

- **Send Alarm Message by FTP/E-Mail**
  The Administrator can select whether to send an alarm message by FTP and/or E-Mail when motion is detected.

- **Upload Image by FTP**
  Select this item, and the Administrator can assign a FTP site and configure various parameters as shown in the figure below. When motion is detected, event images will be uploaded to the appointed FTP site.



- **Upload Image by E-Mail**
  Select this item, and the Administrator can assign an e-mail address and configure various parameters as shown in the figure below. When motion is detected, event images will be sent to the appointed e-mail address.



NOTE: Make sure SMTP or FTP configuration has been completed. See section 5.3.5 Mail and 5.3.6 FTP for further details.

File Name

The uploaded image's filename format can be set in this section. Please select the one that meets your requirements.

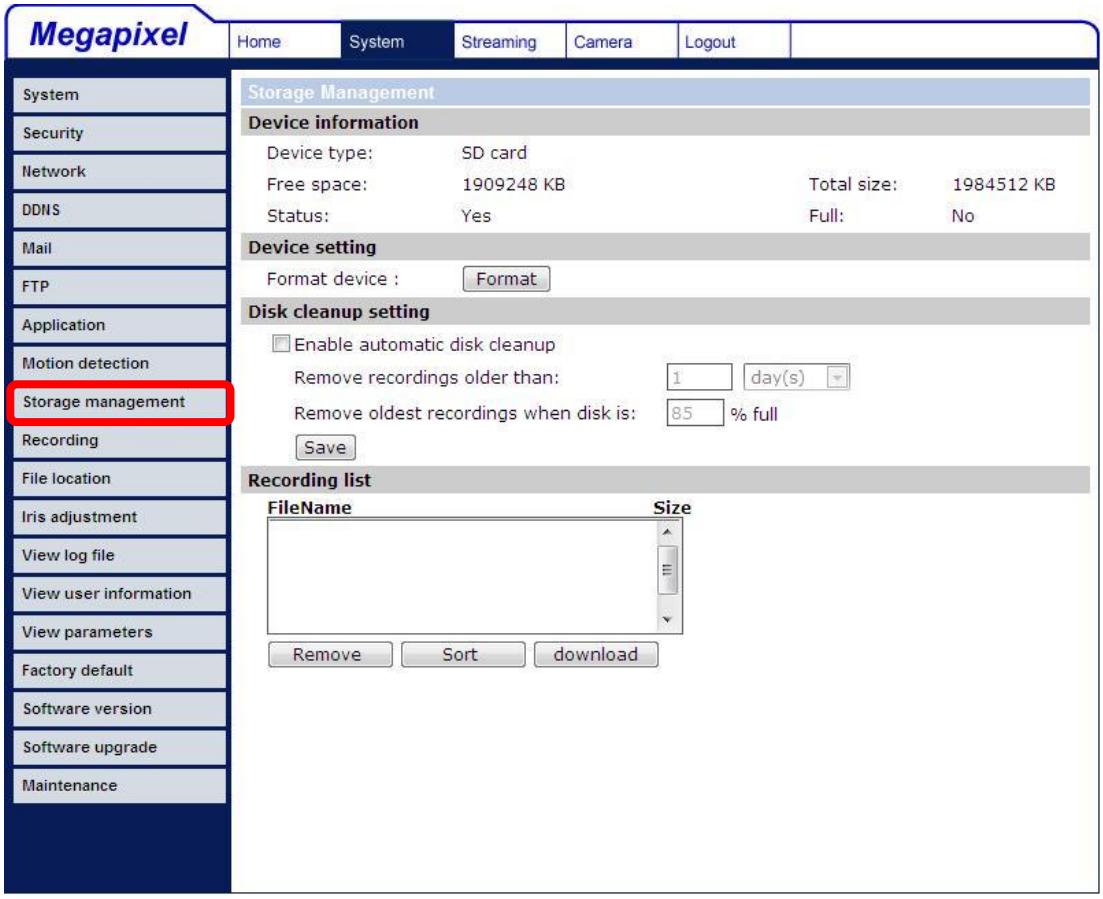
Save

Click the Save button to save all the Motion Detection settings mentioned above.

5.3.9 Storage Management

Users can implement local recording to the Micro SD/SDHC card.

NOTE: Please format the Micro SD/SDHC card first before recording starts.



Device information

When users insert the Micro SD/SDHC card, the card information such as the memory capacity and status will be shown at Device Information section.

Device setting

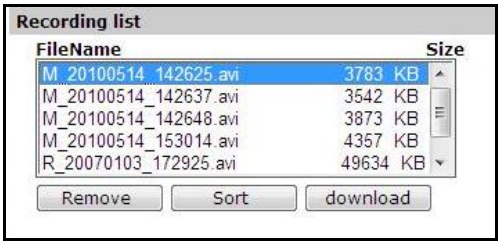
Press the “Format” button to format the memory card.

Disk cleanup setting

Users can enable automatic recordings cleanup by specifying the time and storage limits

Recording List

Each video file on the Micro SD/SDHC card will be listed in the Recording list as shown below.



- **Remove**

  To remove a file, select the file first, and then press the “Remove” button.

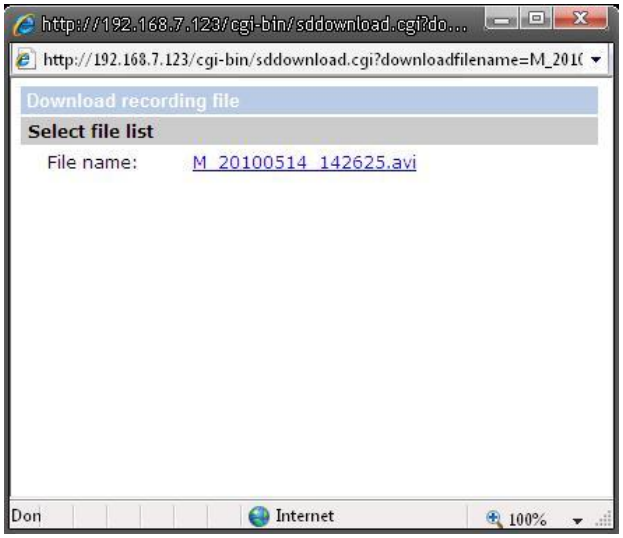
- **Sort:**

  Press the “Sort” button, and the files in the Recording list will be listed in name and date order.

  NOTE: The capital letter A/M/R appears in the very beginning of name denotes the sort of the recording: A stands for Alarm; M stands for Motion; R stands for regular recording.

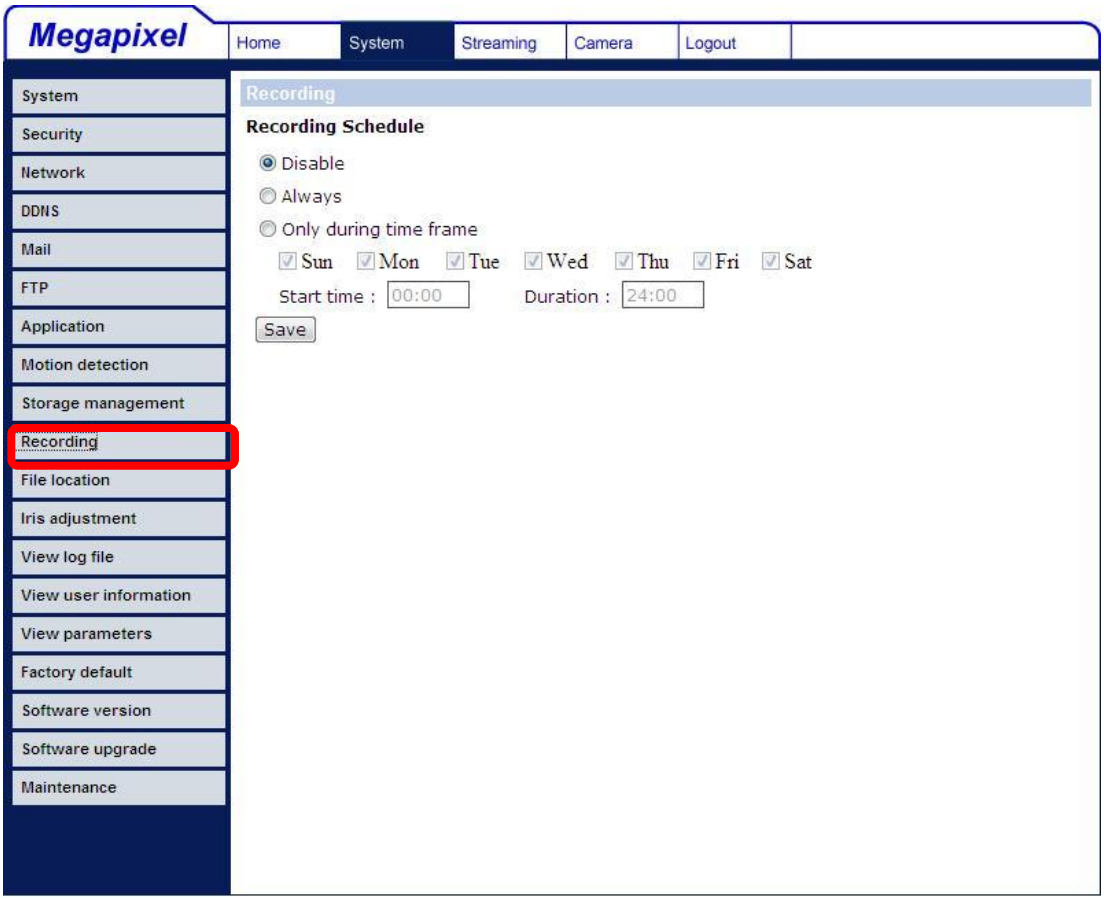
- **Download:**

  To open/download a video clip, select the file first, and then press the “download” button below the Recording list field. The selected file window will pop up as shown below. Click on the AVI file to directly play the video in the player or download it to a specified location.



5.3.10 Recording

In the Recording setting page, users can specify the recording schedule that fits the present surveillance requirement.



Activating Micro SD/SDHC Card Recording

Two types of schedule mode are offered: Always and Time Frame setting. Users can setup the time frame to fit the recording schedule or choose “Always” to activate Micro SD/SDHC Card Recording all the time.

Please click on the “Save” button for confirming the schedule mode.

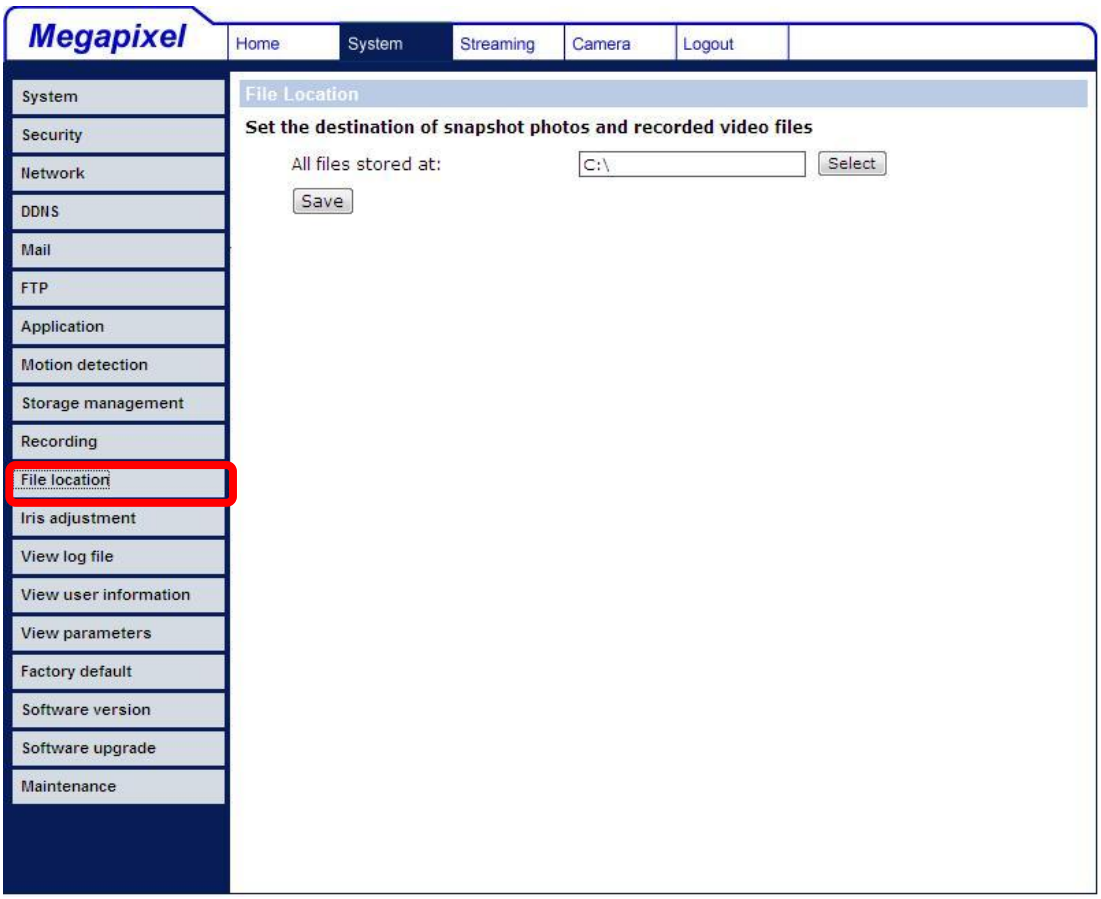
Terminating Micro SD/SDHC Card Recording

Select “Disable” to terminate the recording function.

5.3.11 File Location

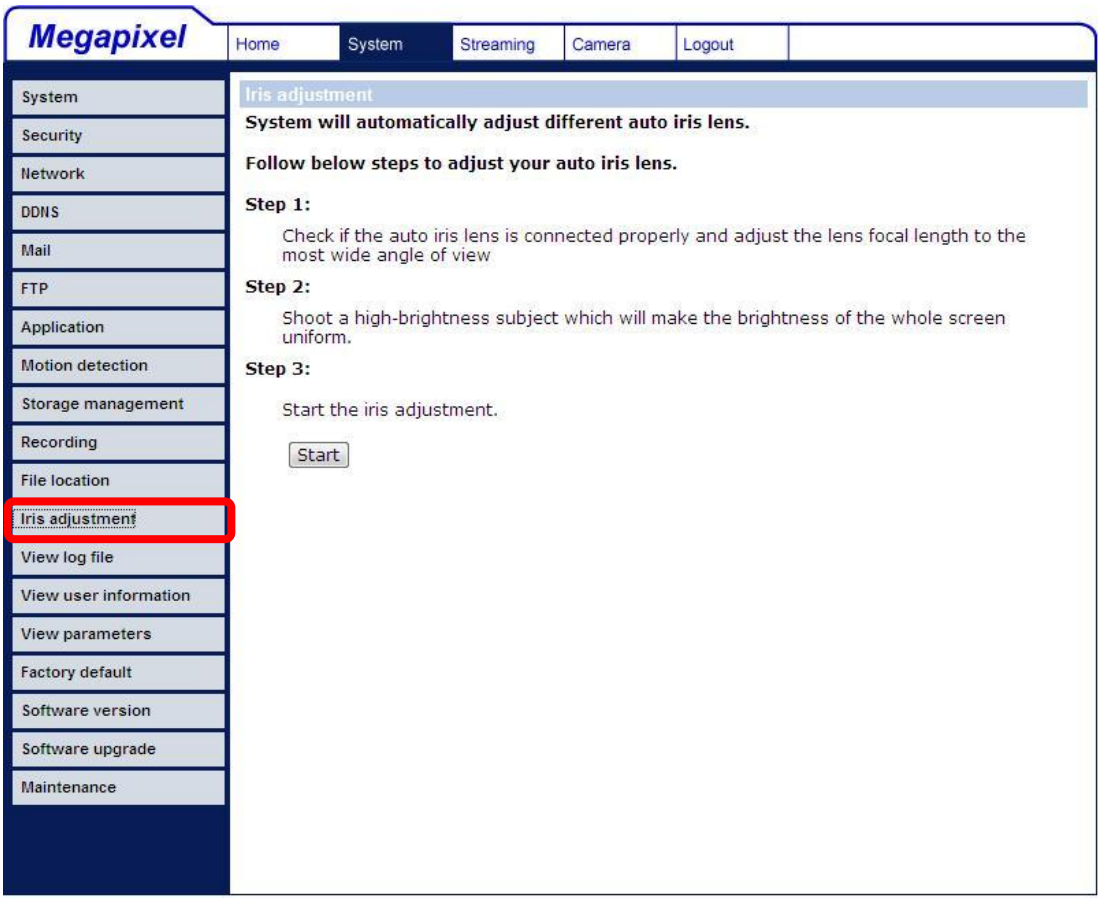
Users can specify a storage location for the snapshots and live video recording. The default setting is: C:\. Once confirm the setting, press “Save,” and all the snapshots and recording will be saved in the designate location.

NOTE: Please make sure the selected file path contains valid characters such as letters and numbers.



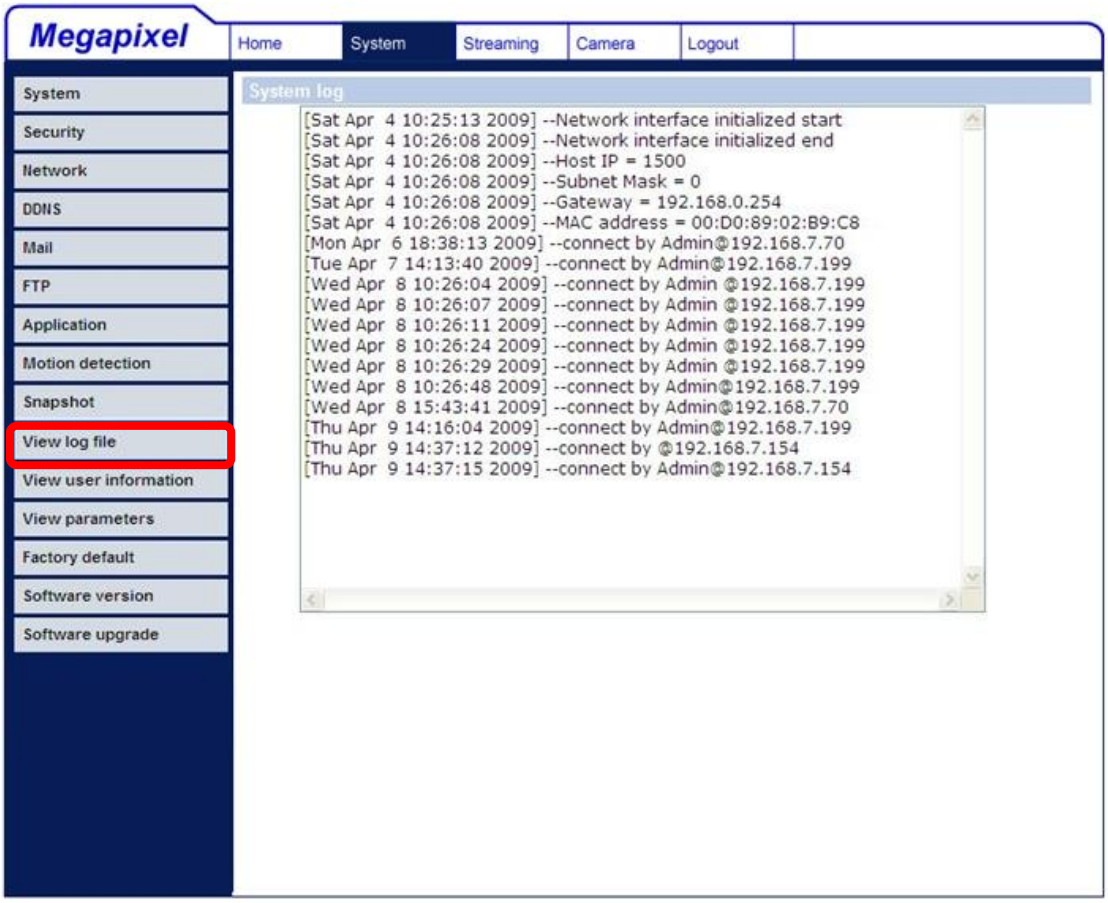
5.3.12 Iris Adjustment (Excluding Compact IP Dome)

For users who use Auto-iris lens, when it is required to implement iris adjustment, please refer to the Iris adjustment procedure in the setting page to adjust iris.



5.3.13 View Log File

Click on the link to view the system log file. The content of the file provides useful information about configuration and connections after system boot-up.



5.3.14 View User Information

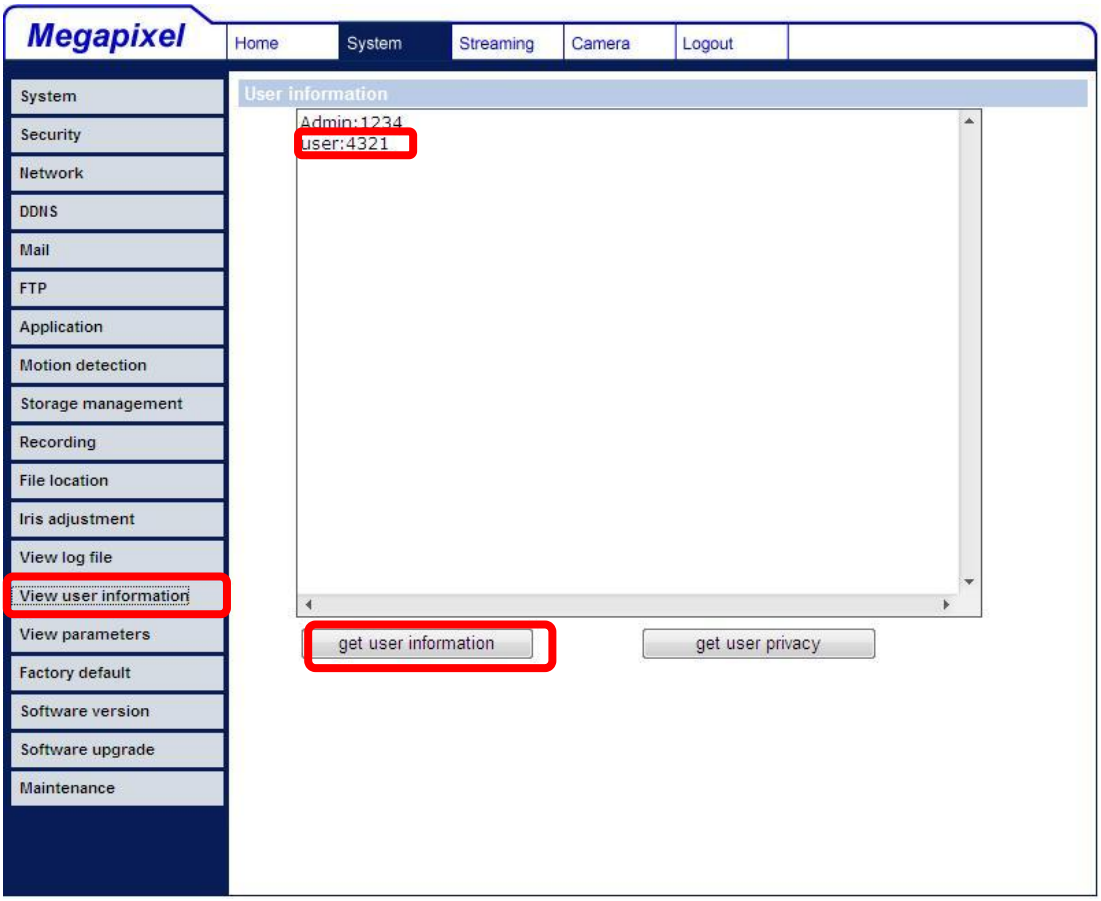
The Administrator can view each added user's login information and privileges (see 5.3.2 Security).

View User Login Information

All the users in the network will be listed in the "User information" zone, as shown below. As the figure below shows:

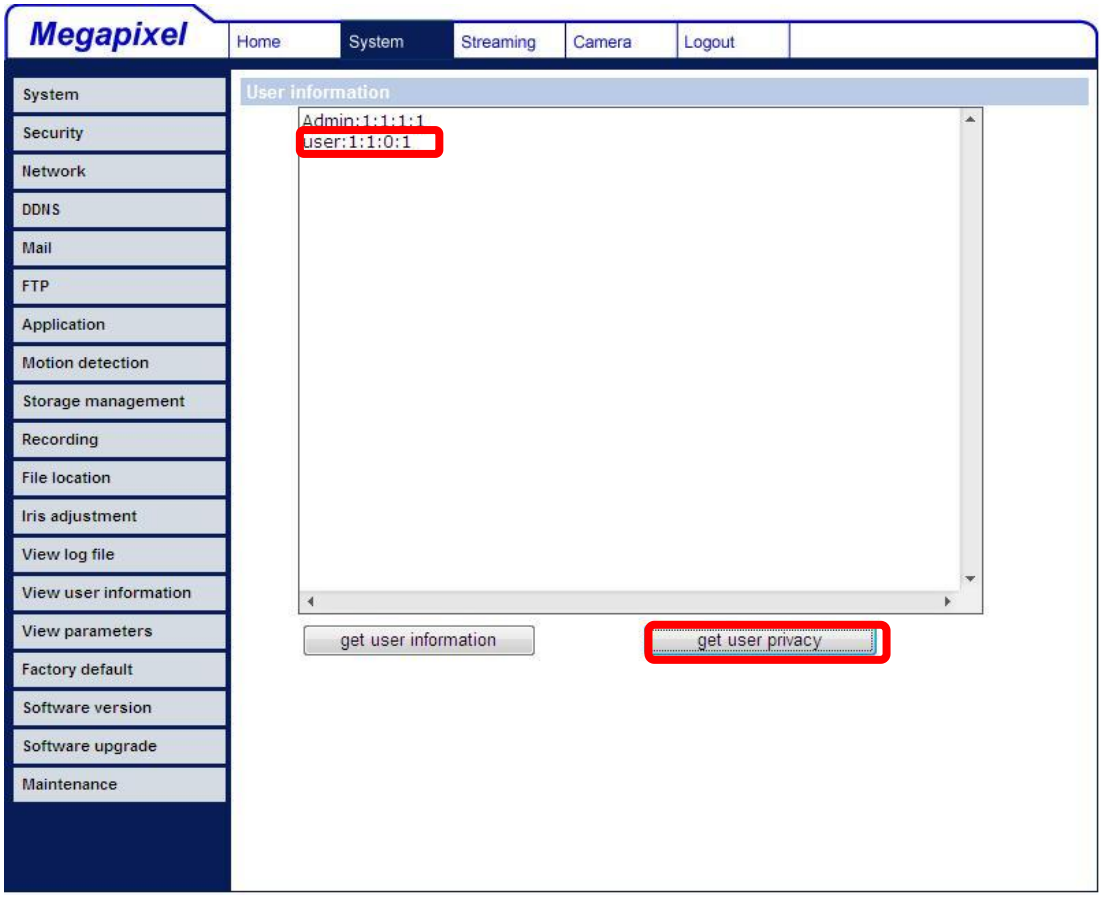
User: 4321

It indicates that one user's login username is: User, and the password is: 4321.



View User Privilege

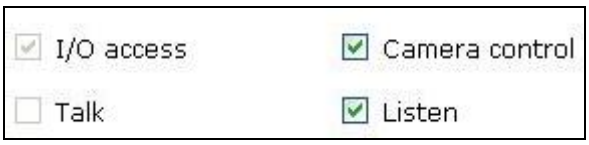
Press “get user privacy” down the page, and the Administrator can view each user’s privileges.



As the figure above shows:

User: 1:1:0:1

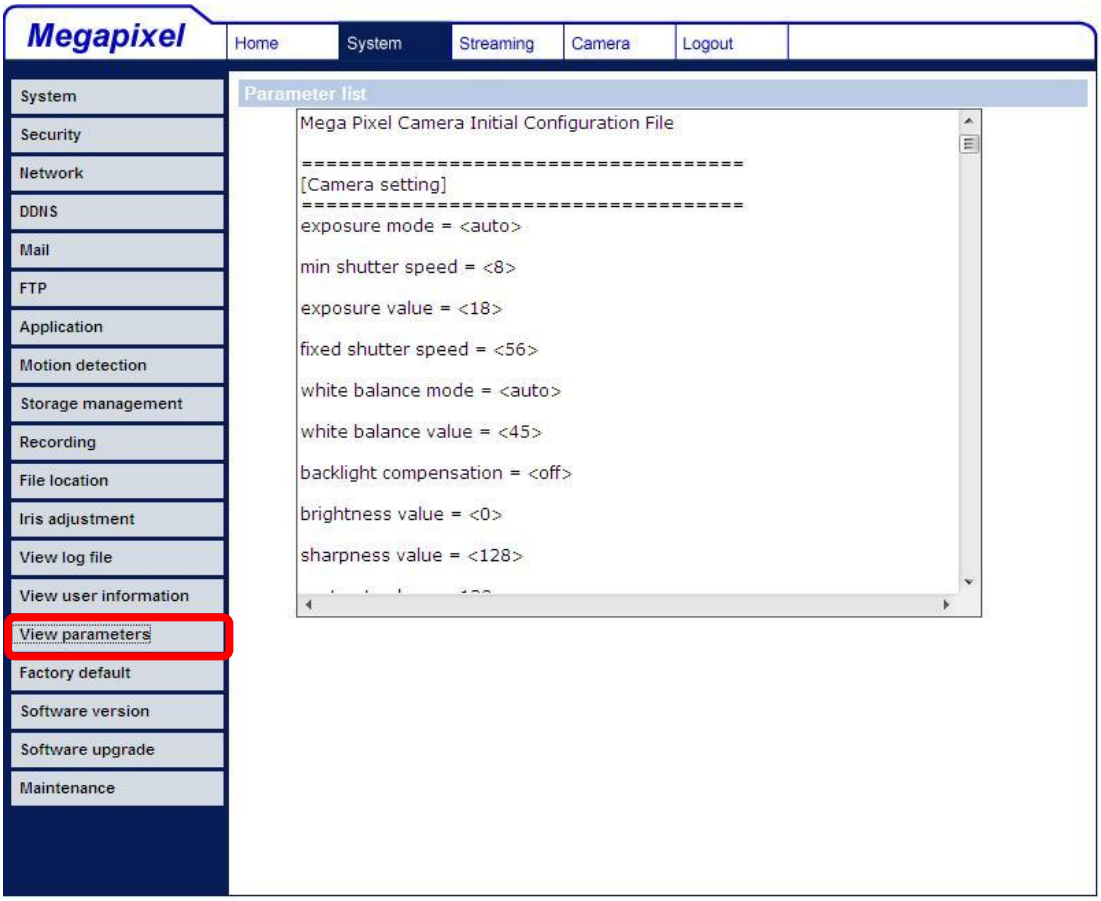
1:1:0:1= I/O access : Camera control : Talk : Listen (see 6.3.2 Security)



Therefore, it denotes the user is granted privileges of I/O access, Camera control and Listen.

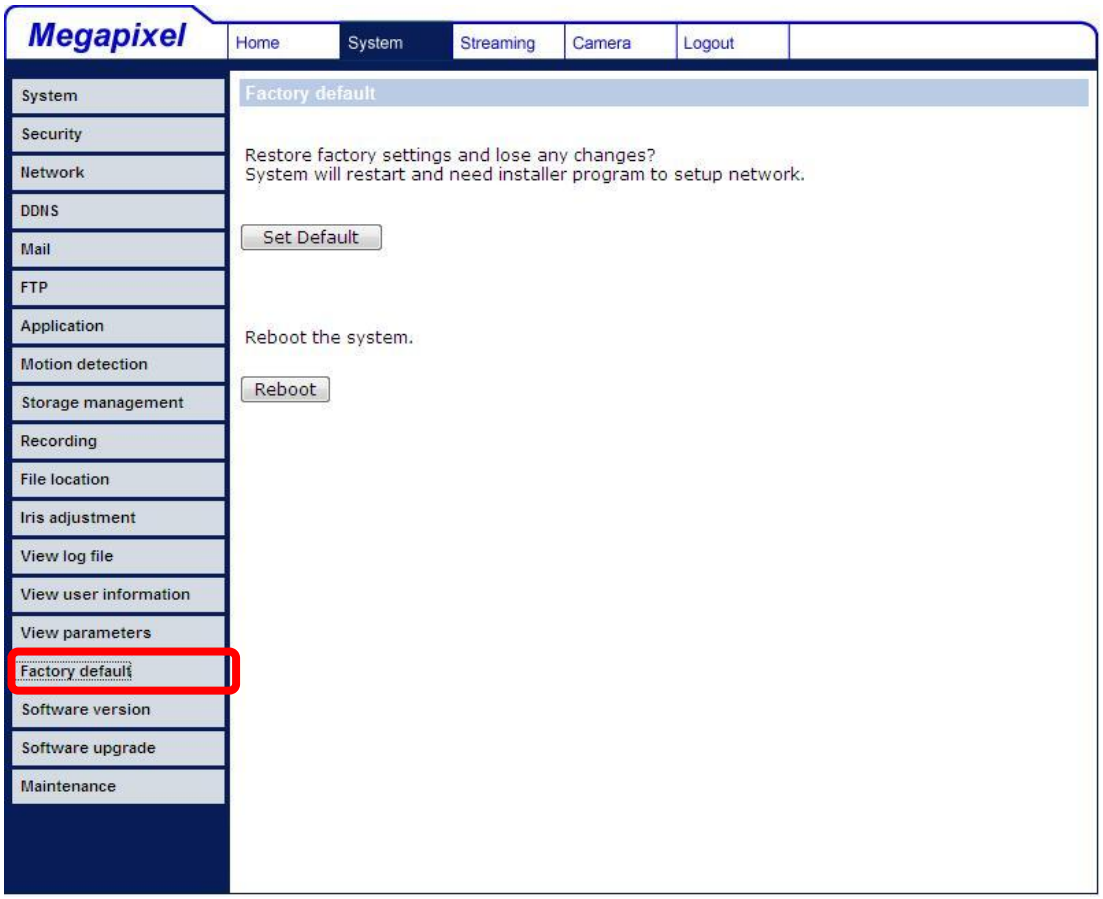
5.3.15 View Parameters

Click on this item to view the entire system's parameter setting.



5.3.16 Factory Default

The factory default setting page is shown as below. Follow the instructions to reset the IP Camera to factory default setting if needed.



Set Default

Click on the “Set Default” button to recall the factory default settings. Then the system will restart in 30 seconds.

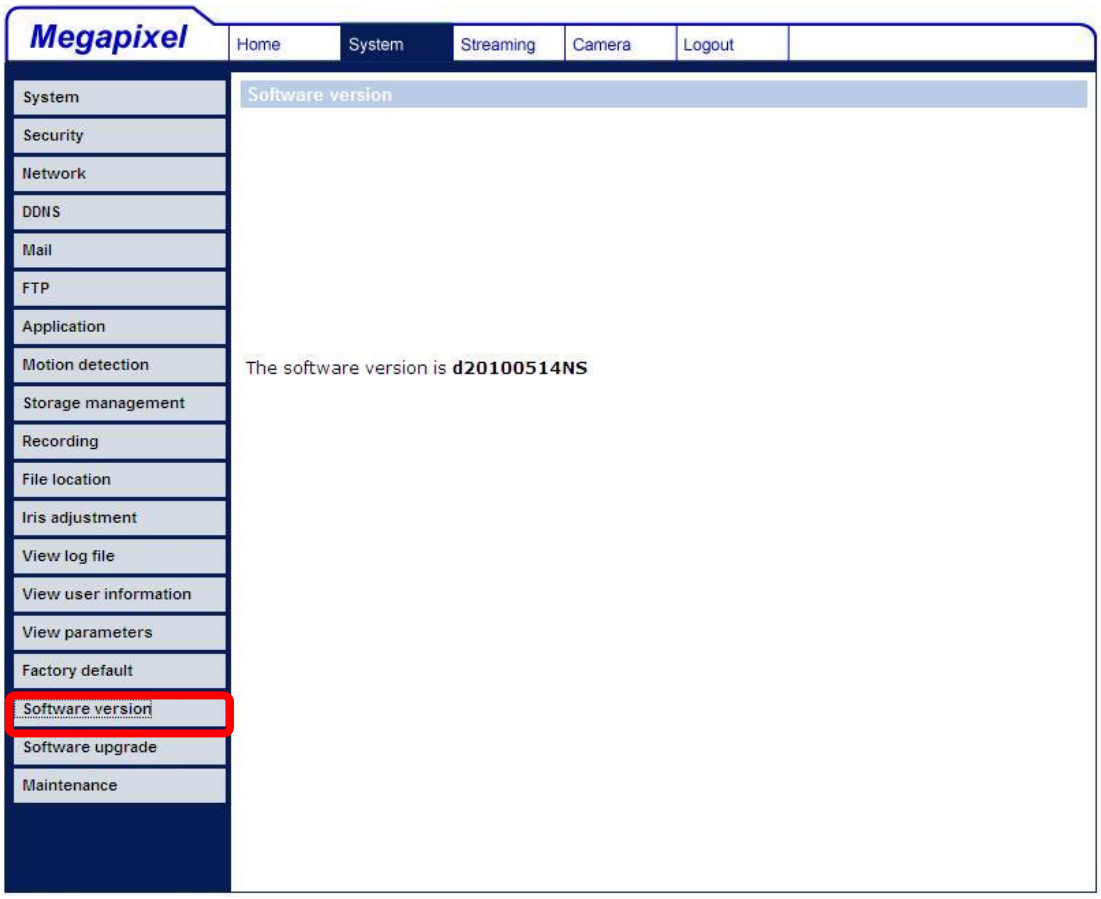
NOTE: The IP address will be restored to default.

Reboot

Click on the “Reboot” button, and the system will restart without changing current settings.

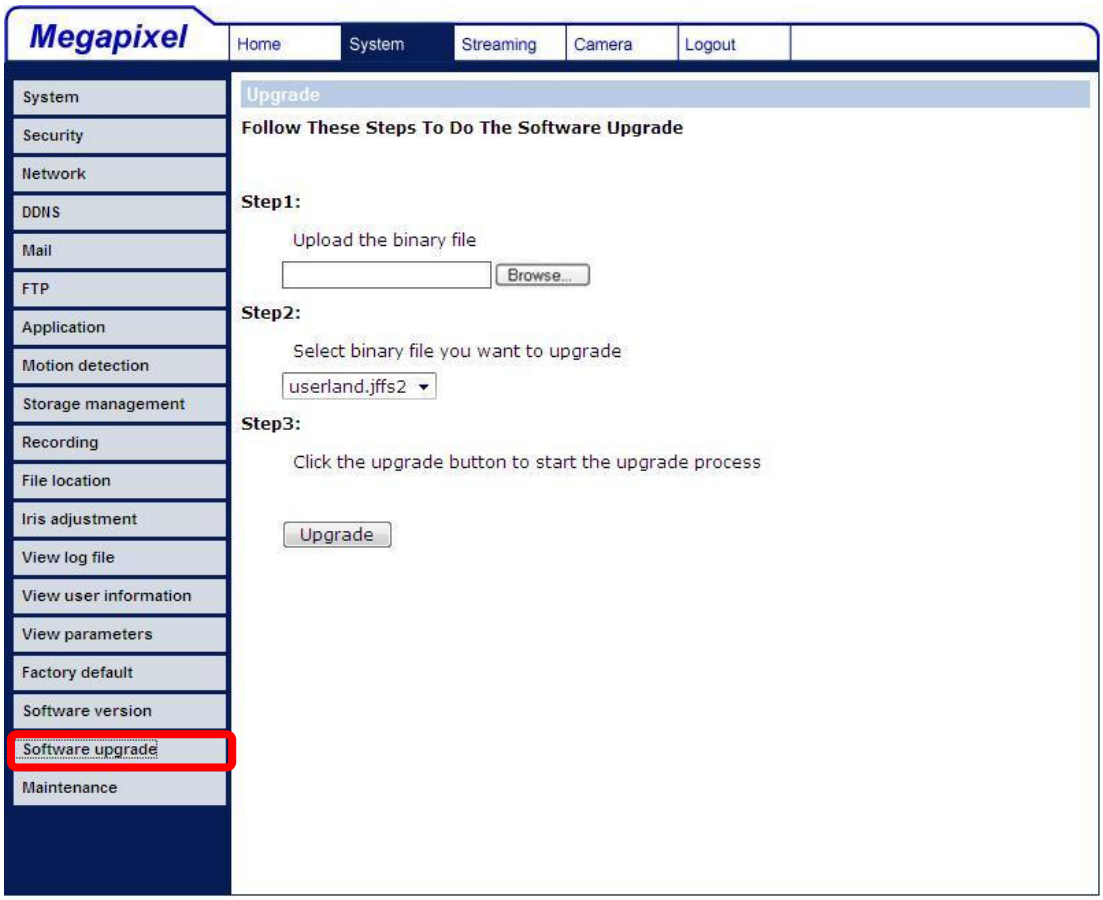
5.3.17 Software Version

The current software version is displayed in the software version page, which is shown as the figure below.



5.3.18 Software Upgrade

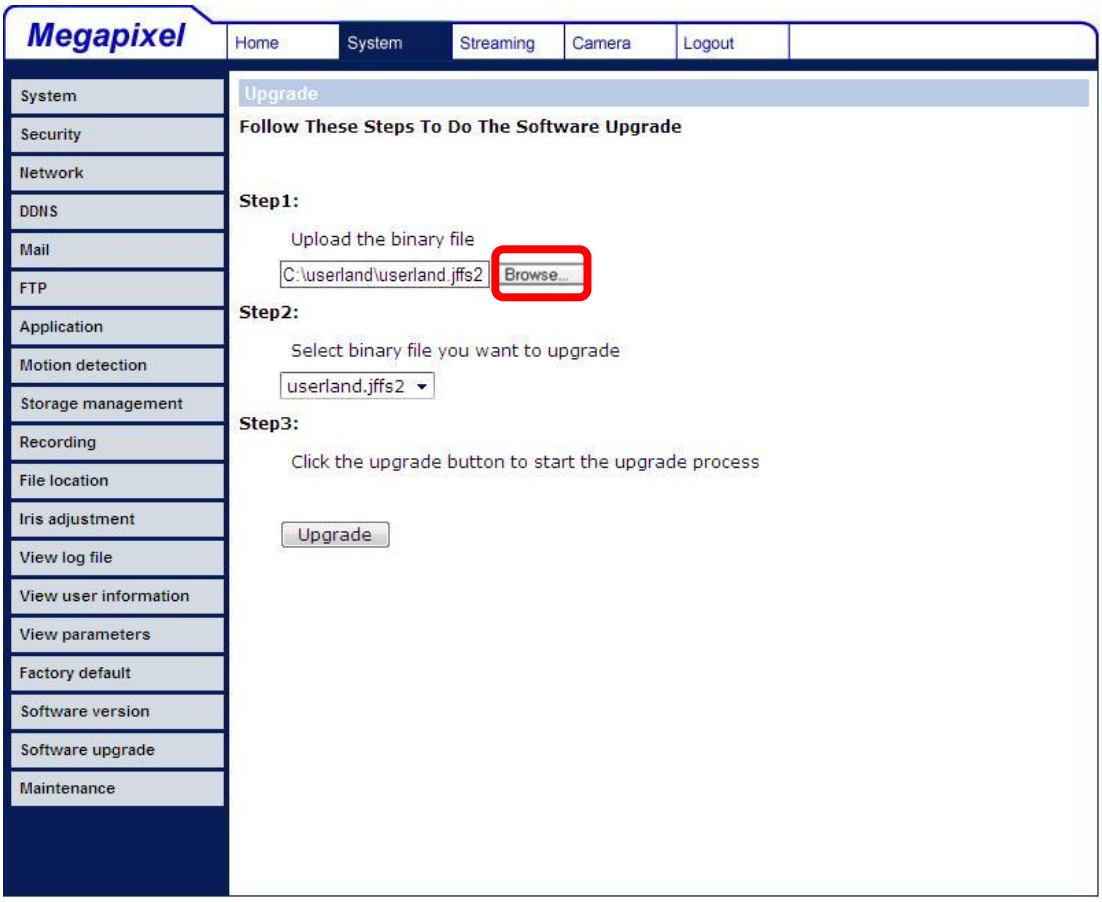
Software upgrade can be carried out in the “Software Upgrade” page, as shown below.



NOTE: Make sure the upgrade software file is available before carrying out software upgrade.

The procedure of software upgrade is like the following:

Step 1: Click “Browse” and select the binary file to be uploaded, ex. Userland.jffs2.



NOTE: Do not change the upgrade file name, or the system will fail to find the file.

Step 2: Pull down the upgrade binary file list and select the file you want to upgrade; in this case, select “userland.jffs2.”

Step 3: Press “Upgrade”. The system will first check whether the upgrade file exists or not, and then begin to upload the upgrade file. Subsequently, the upgrade status bar will display on the page. When it runs to 100%, the upgrade process is finished.

After the upgrade process is finished, the viewer will return to Home page.

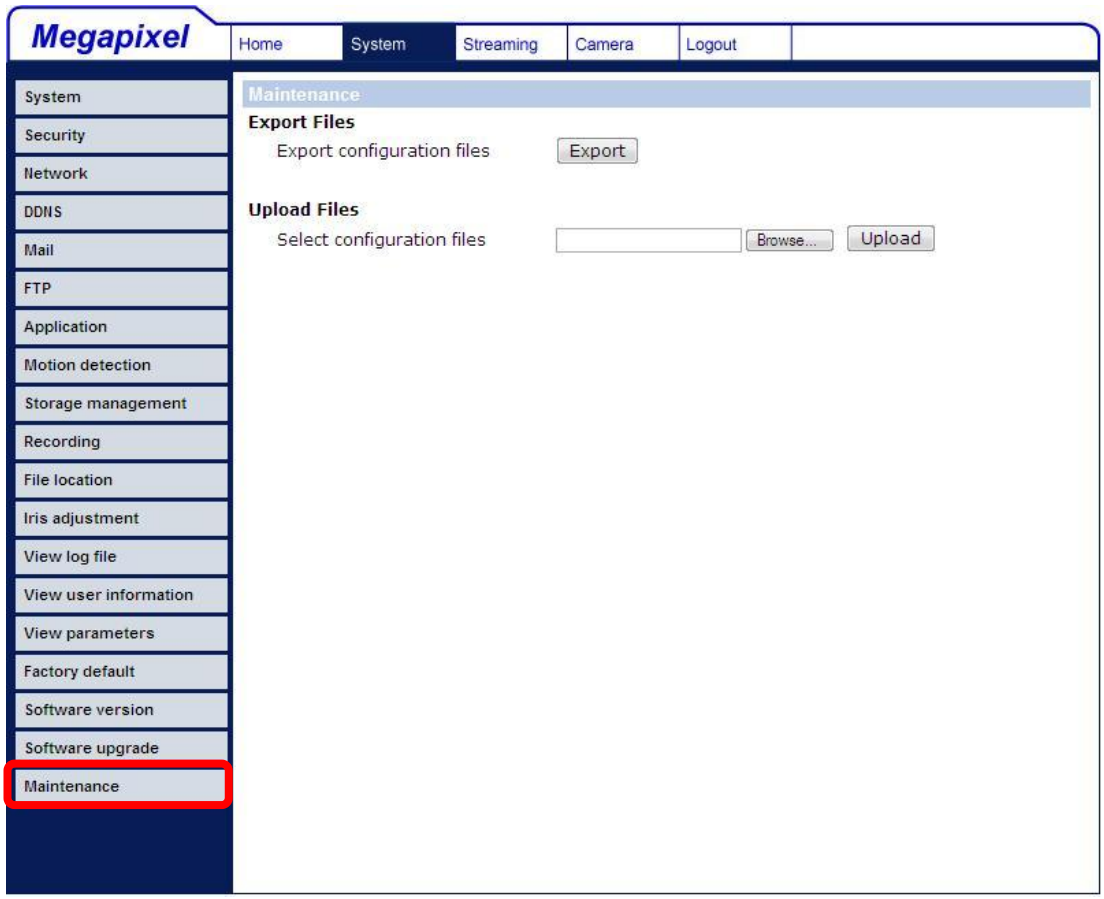
Step 4: Close the video browser.

Step 5: Click “Control Panel”, and then double click “Add or Remove Programs.” In the “Currently install programs” list, select “DCViewer” and click the button “Remove” to uninstall the existing DC Viewer.

Step 6: Open a new web browser, re-login the IP Camera, and then allow the automatic download of DC Viewer.

5.3.19 Maintenance

Users can export configuration files to a specified location and retrieve data by uploading an existing configuration file to the IP Camera.



Export

Users can save the system settings by exporting the configuration file (.bin) to a specified location for future use. Press the “Export” button, and the popup File Download window will come out as shown below. Click “Save” and specify a desired location for saving the configuration file.

Upload

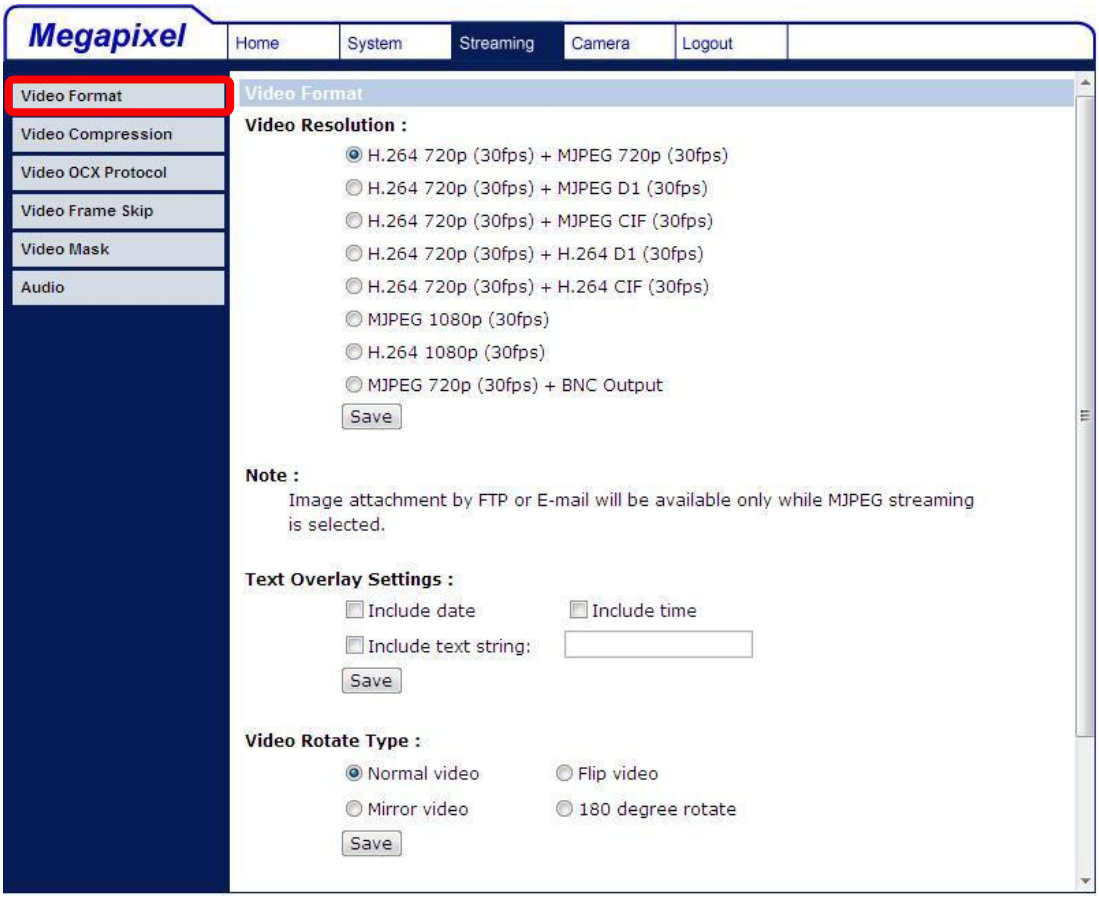
To copy an existing configuration file to the IP Camera, please first click on “Browse” to select the configuration file, and then press the “Upload” button for uploading.

5.4 Video and Audio Streaming Settings

Press the tab ”Streaming” in the top of the page, and the configurable video and audio items will display in the left column. In Streaming, the Administrator can configure specific video resolution, video compression mode, video protocol, audio transmission mode, etc. Further details of these settings will be specified in the following sections.

5.4.1 Video Resolution and Rotate Type

The video setting page is shown below:



Video Format

Resolution for MJPEG & H.264 format includes:

- H.264 720p (30fps) + MJPEG 720p (30fps)
- H.264 720p (30fps) + MJPEG D1 (30fps)
- H.264 720p (30fps) + MJPEG CIF (30fps)
- H.264 720p (30fps) + H.264 D1 (30fps)
- H.264 720p (30fps) + H.264 CIF (30fps)
- MJPEG 1080p (30fps); Optional
- H.264 1080p (30fps); Optional
- MJPEG 720p (30fps)+BNC Output

Click “Save” to confirm the setting.

NOTE: BNC Output is only available for Box Camera and Vandal Proof Dome.

Text Overlay Settings

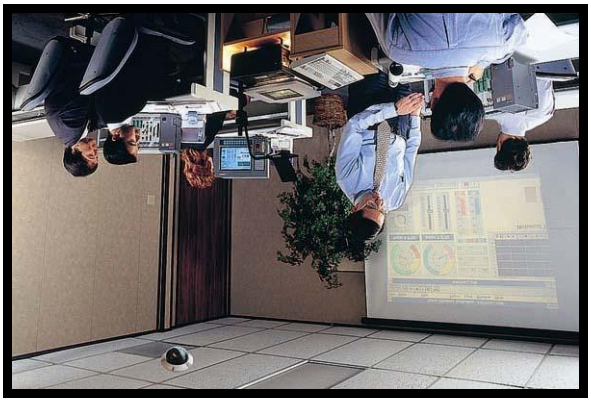
Users can select the items to display data including date/time/text on the live video pane. The maximum length of the string is 20 alphanumeric characters.

Click “Save” to confirm the Text Overlay setting.

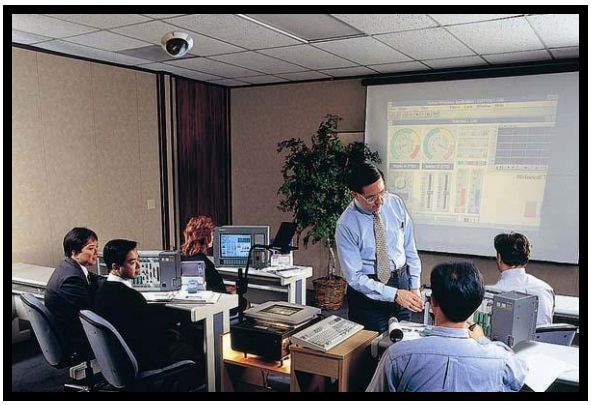
Video Rotate Type

Users can change video display type if necessary. Selectable video rotate types include Normal, Flip, Mirror and 180 degree. Differences among these types are illustrated as below.

Suppose the displayed image of IP Camera is shown as the figure below.



To rotate the image, users can select “Flip”, for instance. Then the displayed image will be reversed as shown below.



The following is descriptions for different video rotate type.

- **Flip**
  If select <Flip>, the image will be rotated vertically.

- **Mirror**
  If select <Mirror>, the image will be rotated horizontally.

- **180 Degree**
  Selecting <180 Degree> will make the image 180° counter-/clockwise inversed.

Click “Save” to confirm the setting.

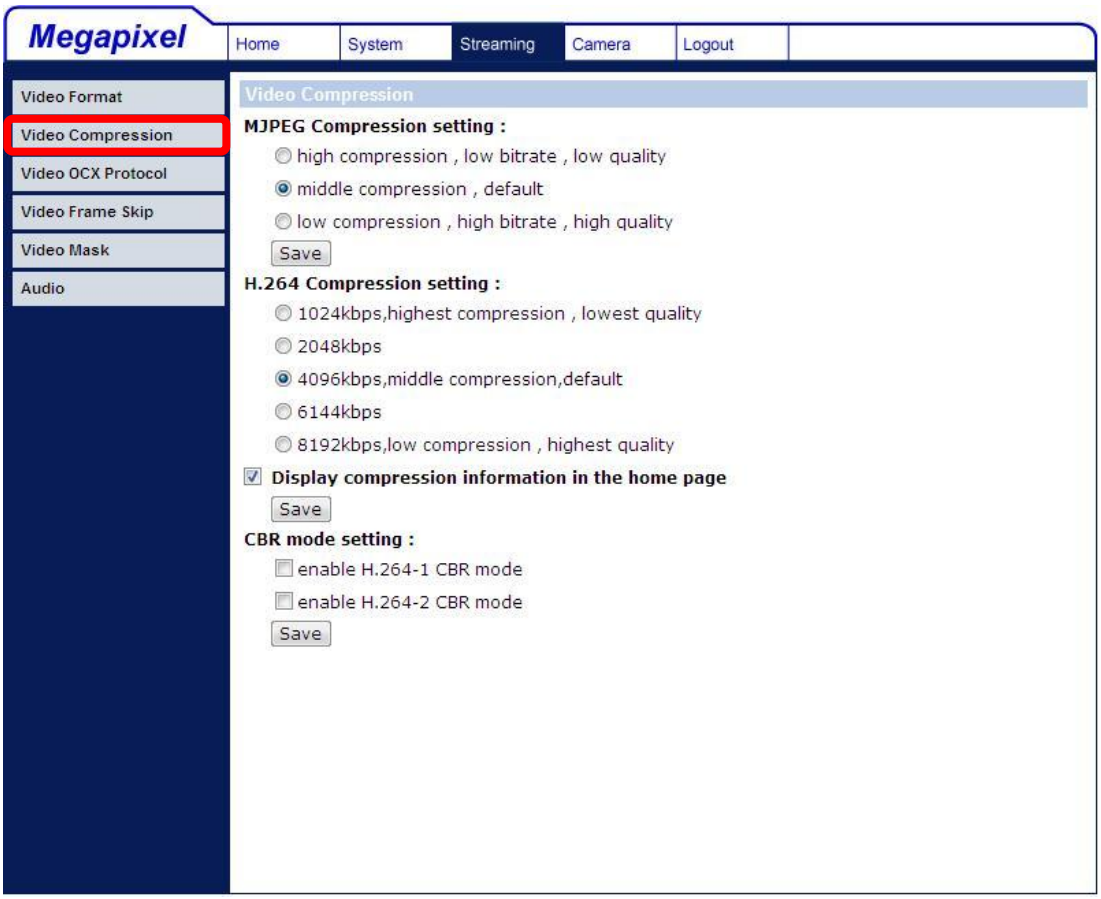
GOV Settings

Users can set the GOV length to determine the frame contracture (I-frames and P-frames) in a video stream for saving bandwidth. Longer GOV means decreasing the frequency of I-frames.

Click “Save” to confirm the GOV setting.

5.4.2 Video Compression

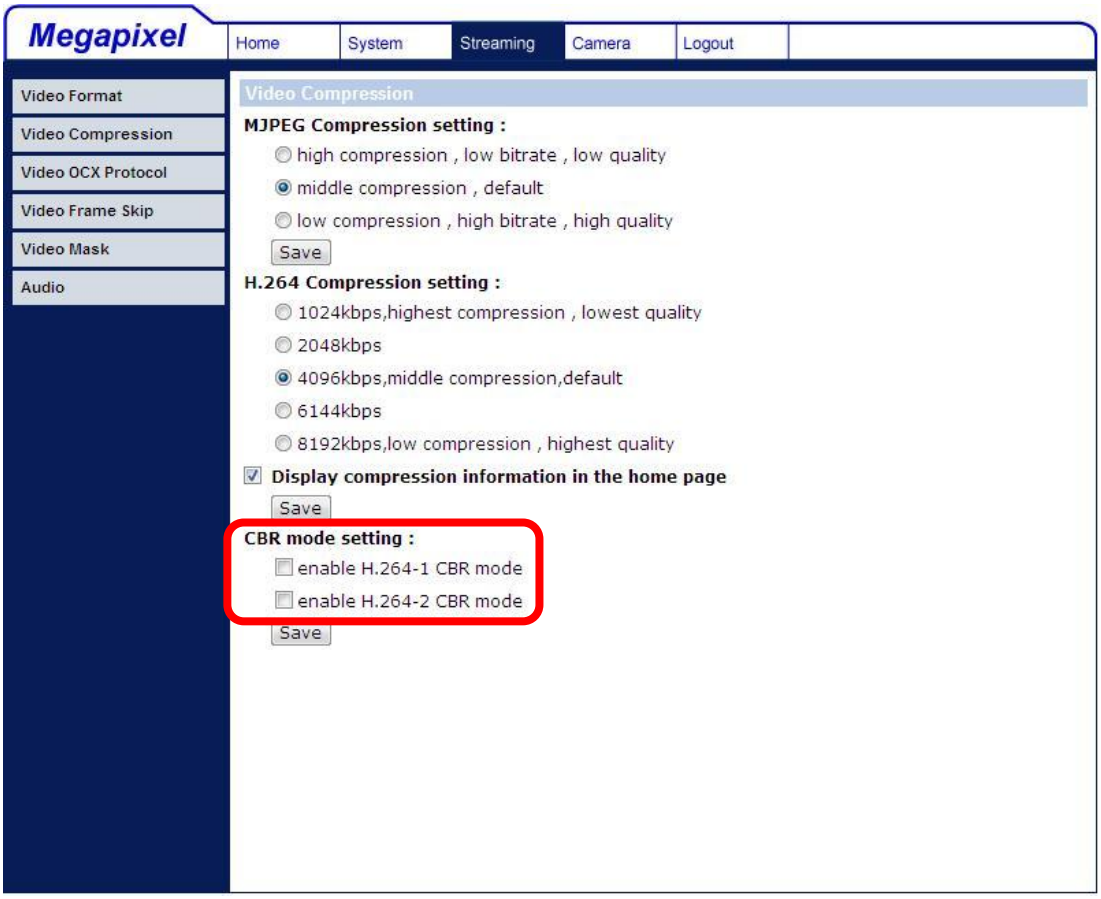
Users can select a proper MJPEG/H.264 compression mode in the video compression page (see the figure below), depending on the application.



Users can also decide whether to display compression information on the Home page.

Click “Save” to confirm the setting.

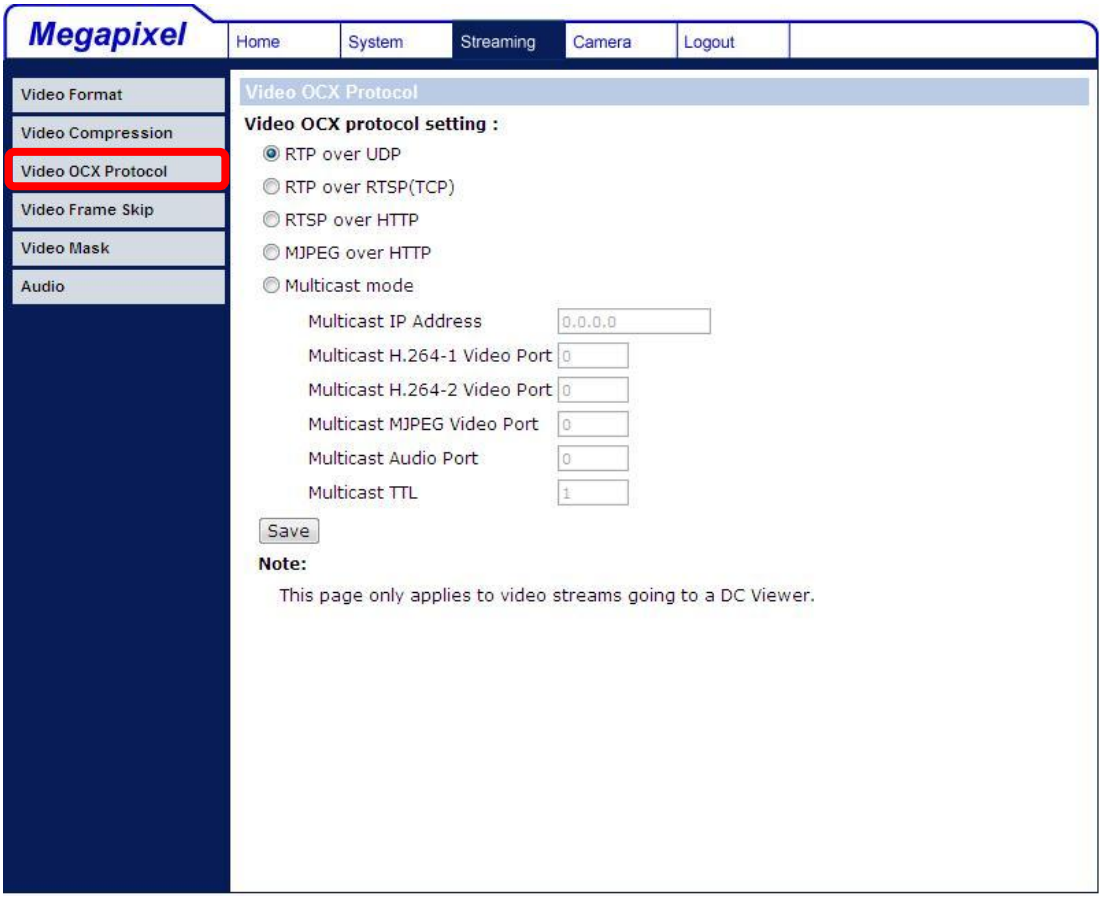
CBR Mode Setting



The CBR (Constant Bit Rate) mode could be the preferred bit rage mode if the bandwidth available is limited. It is important to take account of image quality while choosing to use CBR mode.

5.4.3 Video OCX Protocol

In the Video OCX protocol setting page, users can select RTP over UDP, RTP over TCP, RTSP over HTTP or MJPEG over HTTP, for streaming media over the network. In the case of multicast networking, users can select the Multicast mode. The page is shown as follows.



Video OCX protocol setting options include:

- RTP over UDP / RTP over RTSP(TCP) / RTSP over HTTP / MJPEG over HTTP

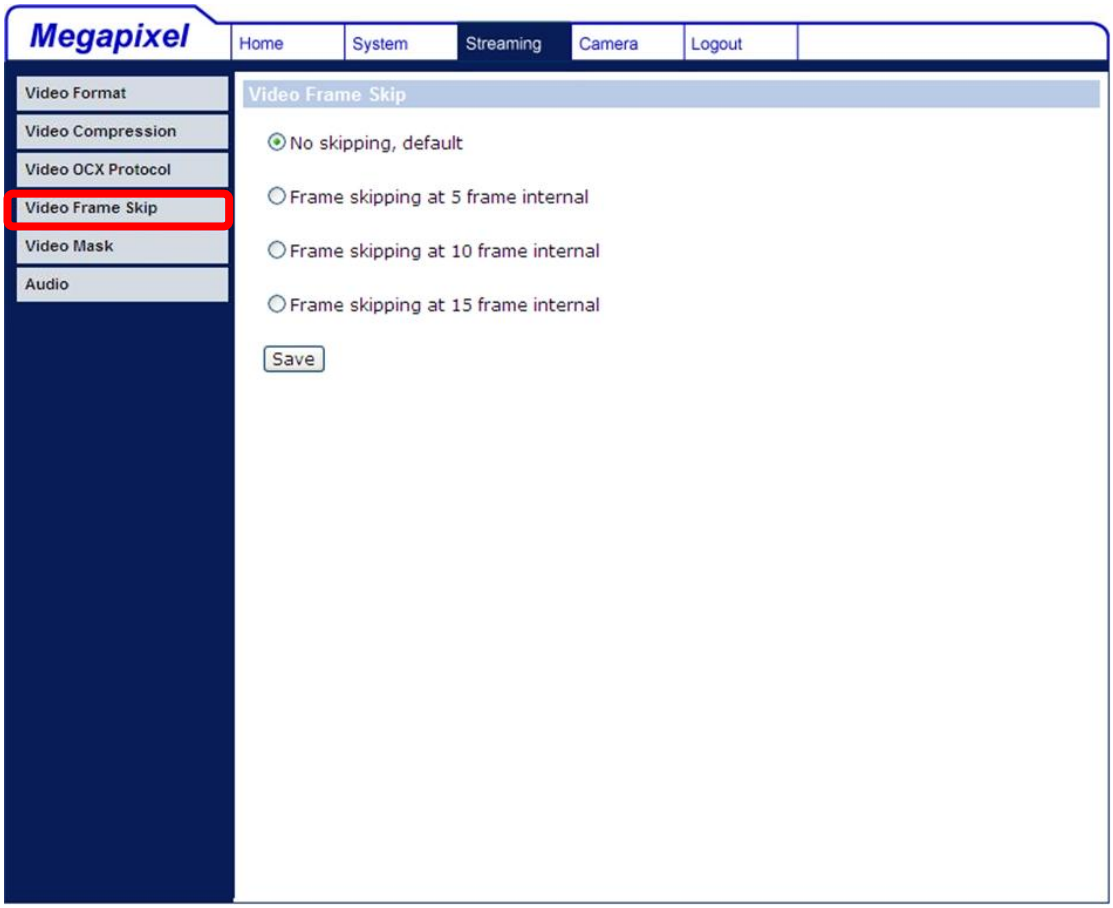
  Select a mode according to your data delivery requirements.

- Multicast Mode
  Enter all required data, including multicast IP address, H.264 video port, MJPEG video port, audio port and TTL into each blank.

Click “Save” to confirm the setting.

5.4.4 Video Frame Skip

Video frame skipping is for saving bandwidth if necessary. The setting page is shown as below.

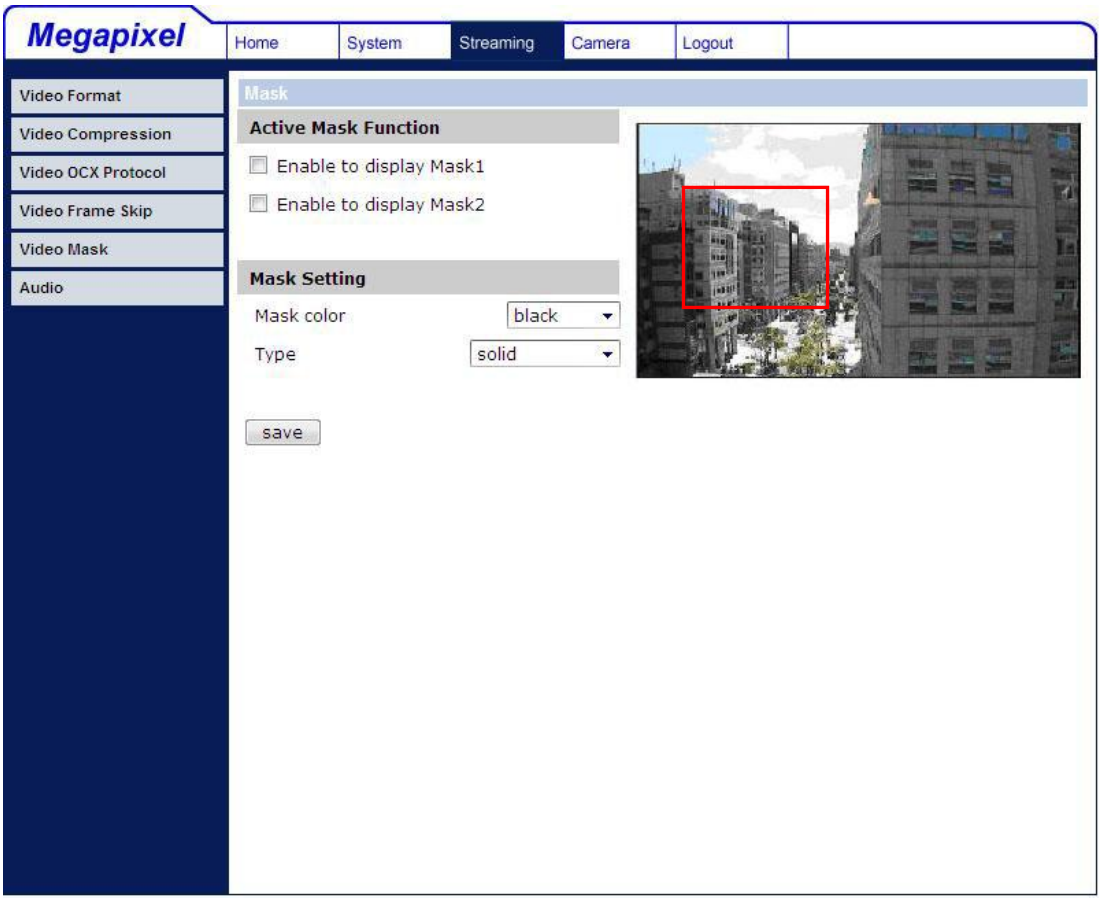


Video Frame Skip options include:

- No skipping, default
- Frame skipping at 5 frame internal
- Frame skipping at 10 frame internal
- Frame skipping to 15 frame internal

NOTE: Higher frame skipping rate will decrease video smoothness.

5.4.5 Video Mask



Active Mask Function

- **Add a Mask**
  Check a Video Mask checkbox, and a red frame will come out in the Live Video pane at the right side. Use the mouse to drag and drop to adjust the mask's size and place it on the target zone.

  NOTE: It is suggested to set the Video Mask twice bigger than the object.

- **Cancel a Mask**
  Uncheck the checkbox of the Video Mask meant to be deleted, and the selected mask will disappear from the Live Video pane instantly.

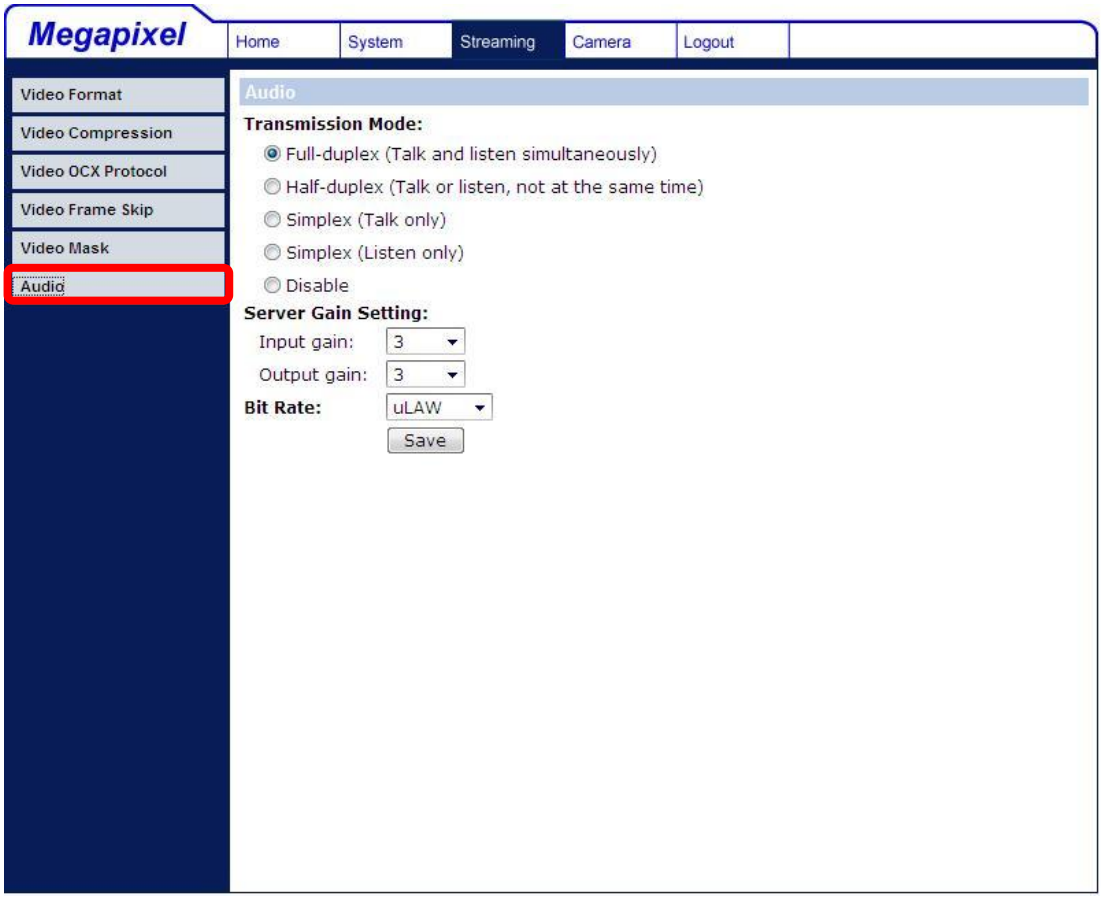
Mask Setting

- **Mask color**
  The selections of Mask color include red, black, white, yellow, green, blue, cyan, and magenta.

- **Type**
  Select to change the mask type as solid or transparent.

5.4.6 Audio Mode and Bit Rate Settings

The audio setting page is show as below. In the Audio page, the Administrator can select one transmission mode and audio bit rate.



Transmission Mode

- **Full-duplex (Talk and Listen simultaneously)**
  In the Full-duplex mode, the local and remote sites can communicate with each other simultaneously, i.e. both sites can speak and be heard at the same time.

NOTE: This option is only available in the Box Camera and Vandal Proof Dome.

- **Half-duplex (Talk or Listen, not at the same time)**
  In the Half-duplex mode, the local/remote site can only talk or listen to the other site at a time.

  NOTE: This option is only available in the Box Camera and Vandal Proof Dome.

- **Simplex (Talk only)**
  In the Talk only Simplex mode, the local/remote site can only talk to the other site.

  NOTE: This option is only available in the Box Camera and Vandal Proof Dome.

- **Simplex (Listen only)**
  In the Listen only Simplex mode, the local/remote site can only listen to the other site.

- **Disable**
  Select the item to turn off the audio transmission function.

Server Gain Setting

Set the audio input/output gain levels for sound amplification. The audio gain values are adjustable from 1 to 6. The sound will be turned off if the audio gain is set to “Mute”.

Bit Rate

Selectable audio transmission bit rate include 16 kbps (G.726), 24 kbps (G.726), 32 kbps (G.726), 40 kbps (G.726), uLAW (G.711) and ALAW (G.711). Both uLAW and ALAW signify 64 kbps but in different compression formats. Higher bit rate will let higher audio quality and require bigger bandwidth.

Click “Save” to confirm the setting.

5.5 Camera Settings

The figure below is the camera configuration page. Details of each parameter setting are described in the following subsections.

NOTE: Camera settings and function buttons will vary depending on the camera model.

5.5.1 Exposure Setting

The Exposure pull-down menu is shown as follows:

The exposure is the amount of light received by the image sensor and is determined by the width of lens diaphragm opening, the amount of exposure by the sensor (shutter speed) and other exposure parameters. With this item, users can define how the Auto Exposure function works.

Each exposure mode is specified as follows:

Full Auto Mode

In this mode, the camera's Shutter Speed, IRIS and AGC (Auto Gain Control) control circuits work together automatically to get consistent video output level. The shutter speed range is from 1 to 1/8 sec. with 4 options. Users could select suitable shutter speed according to the environmental illuminance.

NOTE: The minimum shutter speed set in the Full Auto Mode will be applied to **Auto Iris Mode**.

Auto Iris

In this mode, the exposure gives priority to the auto iris. Shutter speed and AGC circuit will function automatically in cooperating with IRIS to get consistent exposure output.

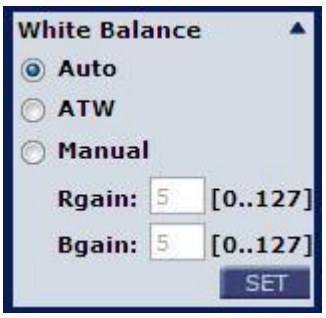
NOTE: The minimum shutter speed will vary depending on the setting in **Full Auto Mode**.

Fixed Shutter Mode

In this mode, fixed shutter speed could be selected from the dropdown menu. The shutter speed range is from 1/10000 to 1 sec. with 19 options. Users could select suitable shutter speed according to the environmental illumination.

5.5.2 White Balance Setting

The White Balance pull-down menu is shown as follows:



A camera needs to find reference color temperature, which is a way of measuring the quality of a light source, for calculating all the other colors. The unit for measuring this ratio is in degree Kelvin (K). Users can select one of the White Balance Control modes according to the operating environment. The following table shows the color temperature of some light sources for reference.

Light Sources	Color Temperature in K
Cloudy Sky	6,000 to 8,000
Noon Sun and Clear Sky	6,500
Household Lighting	2,500 to 3,000
75-watt Bulb	2,820
Candle Flame	1,200 to 1,500

Auto Mode

The Auto Balance White mode is suitable for environment with light source having color temperature in the range roughly from 2700 ~ 8000K.

ATW Mode (Auto Tracking White Balance)

With Auto Tracking White Balance function, the white balance in a scene will be automatically adjusted while temperature color is changing. The ATW Mode is suitable for environment with light source having color temperature in the range roughly from 2450 ~ 10500K.

Manual Mode

In this mode, users can change the White Balance value manually. Users can select a number between 0 ~127 of “Rgain/ Bgain” item to gain the red/ blue illuminant on the Live Video Pane. Press <SET> to confirm the new setting.

5.5.3 Brightness Setting

Users can adjust the image’s brightness by adjusting the item. To increase video brightness, select a bigger number. Press <SET> to confirm the new setting.

5.5.4 Sharpness Setting

Increasing the sharpness level can make the image looked sharper; especially enhance the object’s edge. Press <SET> to confirm the new setting.

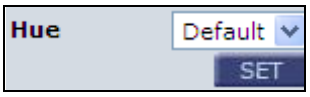
5.5.5 Contrast Setting

Camera image contrast level is adjustable; please select ranging from -6 to +19. Press <SET> to confirm the new setting.

5.5.6 Saturation Setting

Camera image saturation level is adjustable; please select ranging from -6 to +19. Press <SET> to confirm the new setting.

5.5.7 Hue Setting

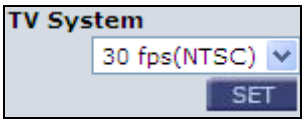


Camera image hue level is adjustable; please select ranging from -12 to +13. Press <SET> to confirm the new setting.

5.5.8 IR Function

With the IR cut filter, the Dome Camera can still catch clear image at night time or in low light conditions. Press <SET> to confirm the new setting.

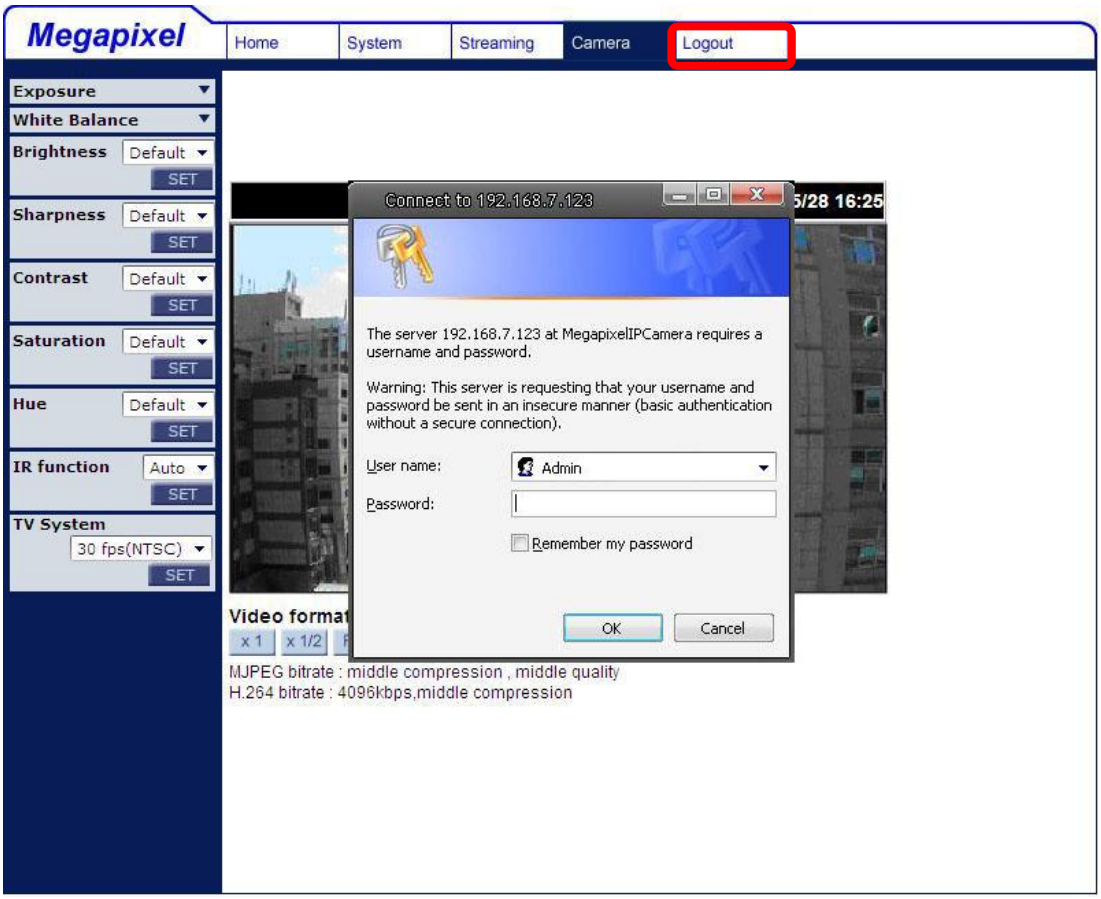
5.5.9 TV System Setup



Select the video format that matches the present TV system.

5.6 Logout

Press the tab “Logout” in the top of the page, and the login window will pop up. This enables login with another user name.



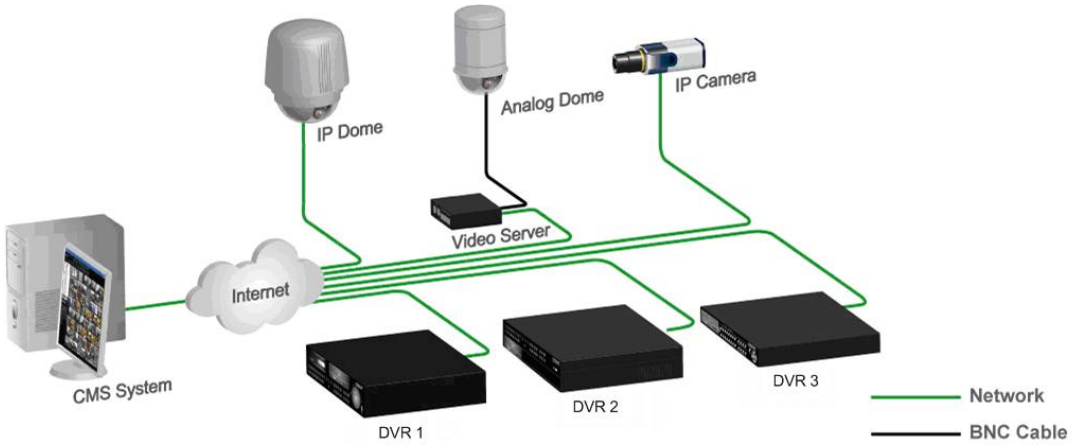
6. CMS Software Introduction

The IP Camera bundles Central Management System (CMS) software. Offering powerful functionalities via intuitive interface, it is a centralized monitoring solution of your video surveillance equipments.

It gives the user access to monitor multiple IP Cameras and Digital Video Recorders (DVRs), and allows the user to simultaneously monitor 64 sites per group (up to 10 groups) within several clicks.

For further information on CMS software, please refer to the supplied CD.

Note: The free bundle CMS is a function-limited software. For additional features, please purchase a licensed CMS.



Appendix A: Technical Specifications

Camera		**Full HD Real time**	**Full HD**
Image Sensor		1/2.7" Progressive CMOS	
Picture Elements		1920(H) x 1080(V)	
Minimum Illumination	Color	0.2 lux @ F 1.2	
	B/W	0.02 lux @ F 1.2	
Shutter Speed		1~ 1/10000 sec.	
White Balance		Manual / AWB / ATW	
Lens			
C/CS mount Lens		C/CS mount Lens	
Operation			
Video Compression		H.264 / MJPEG	
Video Streaming		Simultaneous H.264 + MJPEG	
		Simultaneous H.264 + H.264	
Resolution	H.264	Full HD 1080p / HD 720p / D1 / CIF	
	MJPEG	Full HD 1080p / HD 720p / D1 / CIF	
Frame Rate		Full HD 25/30 fps	HD 25/30 fps Full HD 15 fps
Image Setting	Brightness	Manual	
	Exposure	Auto / Manual	
	Sharpness	Manual	
	Contrast	Manual	
	White Balance	Auto / Manual	
	Saturation	Manual	
	Hue	Manual	
	Digital Zoom	Support	
	Motion detection	On / Off	
	Privacy Mask	2	
	Privacy Mask Type	Transparent, Color	
	ICR; optional	Auto / On / Off	
Audio	Two-way Audio	Line out, Line in/Mic in	
	Compression	G.711 / G.726	
Alarm	Input	5V 10kΩ pull up	
	Output	Photo Relay Output 300VDC / AC	
Network			
Interface		10/100Mbbs Ethernet (RJ-45)	
Protocol		TCP/IP, UDP, RTP, RTSP, HTTP, ICMP, FTP, SMTP, DHCP, PPPoE, UPnP and IGMP	
Password Levels		User and Administrator	
Internet Browser		Internet Explorer (6.0+)	
User Account		20	
Mechanical			
Lens Mounting		C / CS mount	
Connectors	Power	DC jack	
	Ethernet	RJ-45	

	Micro SD; optional	SDHC support
	Audio	Stereo phone jack, ⌀ 3.5 mm
	Alarm	4 pins terminal block, pitch 3.5 mm
	Auto Iris (optional)	DC Drive
	Analog Video (optional)	1.0 Vp-p / 75Ω, BNC
LED Indicator		Power, Link, ACT
General		
Operating Temperature		0°C ~ 50°C Humidity: 10% to 90%, No Condensation
Power Source		DC 12V / PoE
Power Consumption		4W
Regulatory		CE, FCC, RoHS Compliant
Dimensions		125 x 82 x 52 mm (L x W x H) (w/o lens)
Weight		360 g (0.80 lbs)

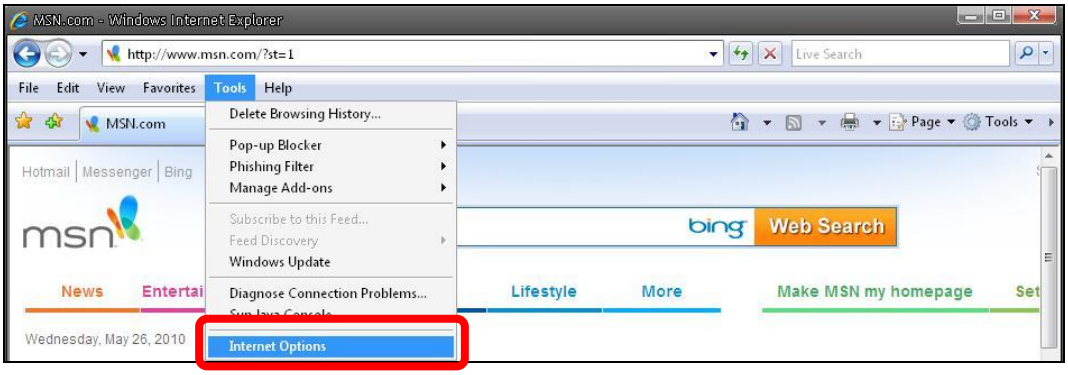
Appendix B: Internet Security Settings

If ActiveX control installation is blocked, please either set Internet security level to default or change ActiveX controls and plug-ins settings.

Internet Security Level: Default

Step 1: Start the Internet Explorer (IE).

Step 2: Select <Tools> from the main menu of the browser. Then Click <Internet Options>.



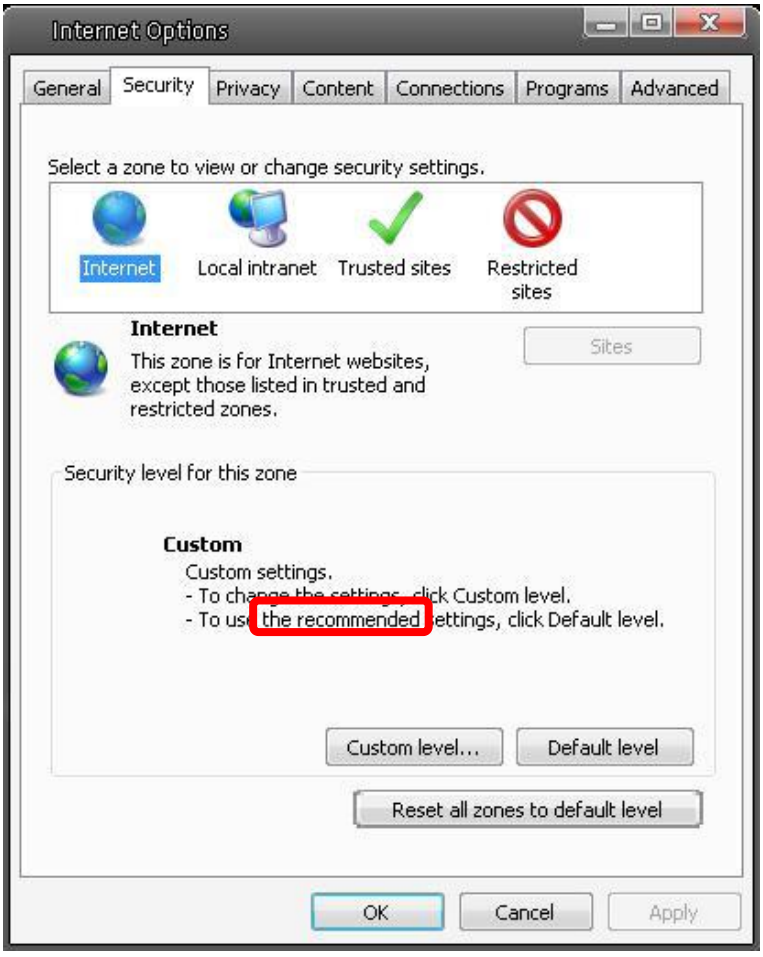
Step 3: Click the <Security> tab, and select <Internet>.

Step 4: Down the page, press “Default Level” (see the figure above) and click “OK” to confirm the setting. Close the browser window, and open a new one later when accessing the IP Camera.

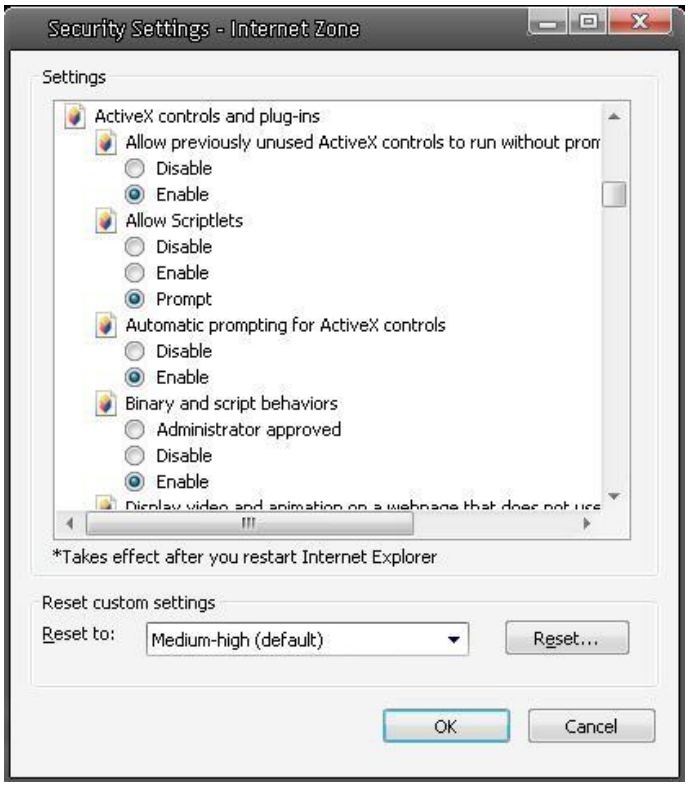
ActiveX Controls and Plug-ins Settings

Step 1~3: Refer to the previous section above.

Step 4: Down the page, press “Custom Level” (see the figure below) to change ActiveX controls and plug-ins settings.



The Security Settings screen is displayed as below:



Step 5: Under “ActiveX controls and plug-ins”, set ALL items (as listed below) to <Enable> or <Prompt>.

ActiveX controls and plug-ins settings:

1. Automatic prompting for ActiveX controls
2. Binary and scrip behaviors
3. Download signed ActiveX controls
4. Download using ActiveX controls
5. Initialize and script ActiveX not marked as safe
6. Run ActiveX controls and plug-ins
7. Script ActiveX controls marked safe for scripting

Step 6: Click <OK> to accept the settings and close the <Security> screen.

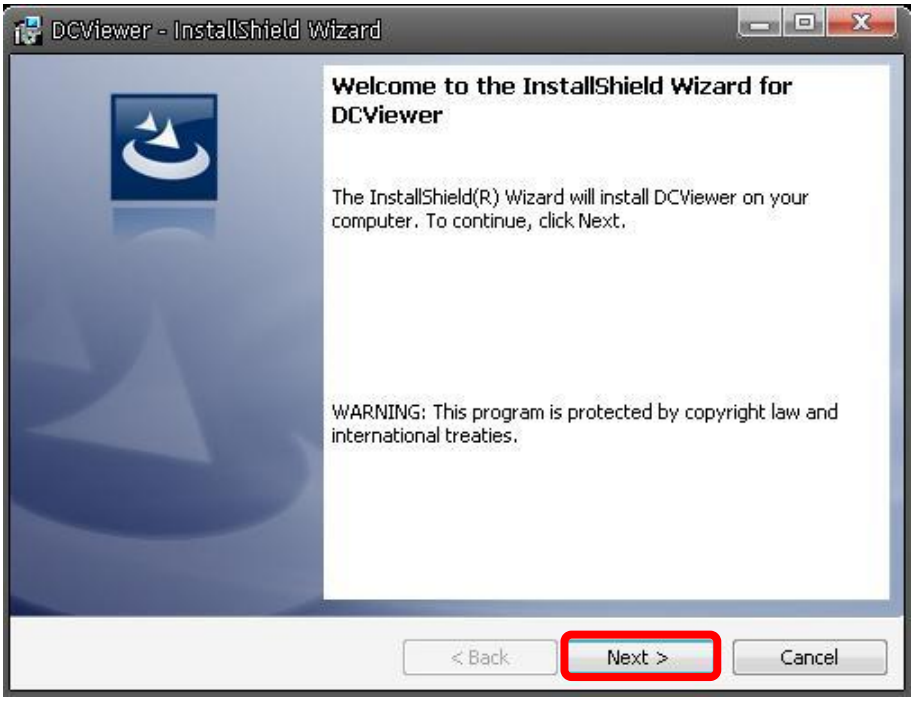
Step 7: Click <OK> to close the Internet Options screen.

Step 8: Close the browser window, and restart a new one later for accessing the IP Camera.

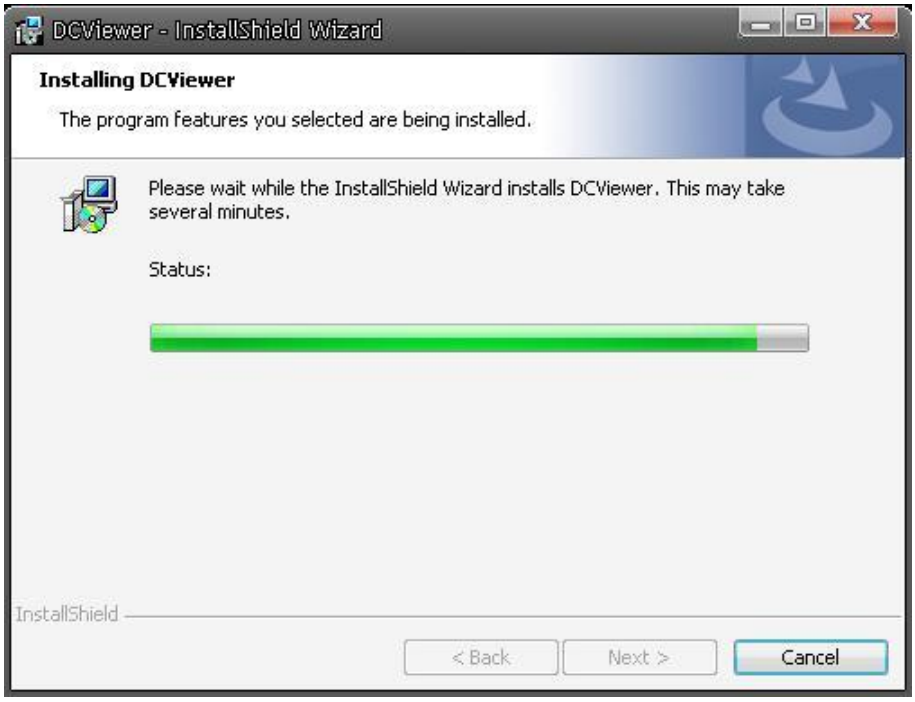
Appendix C: DC Viewer Download Procedure

The procedure of DC Viewer software download is specified as follows.

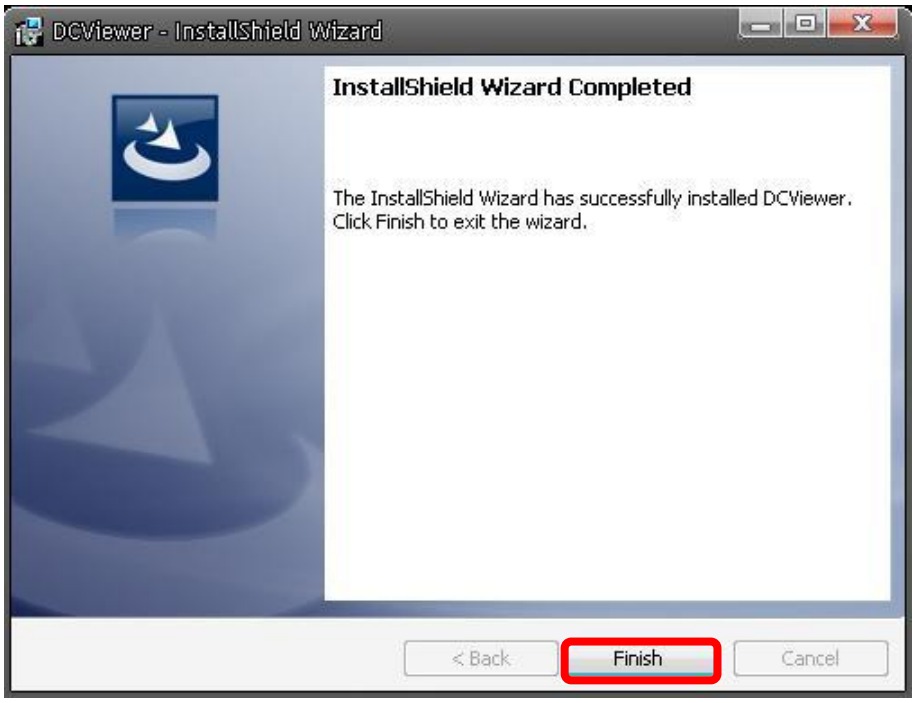
Step 1: In the DC Viewer installation page, click “Next” for starting installing.



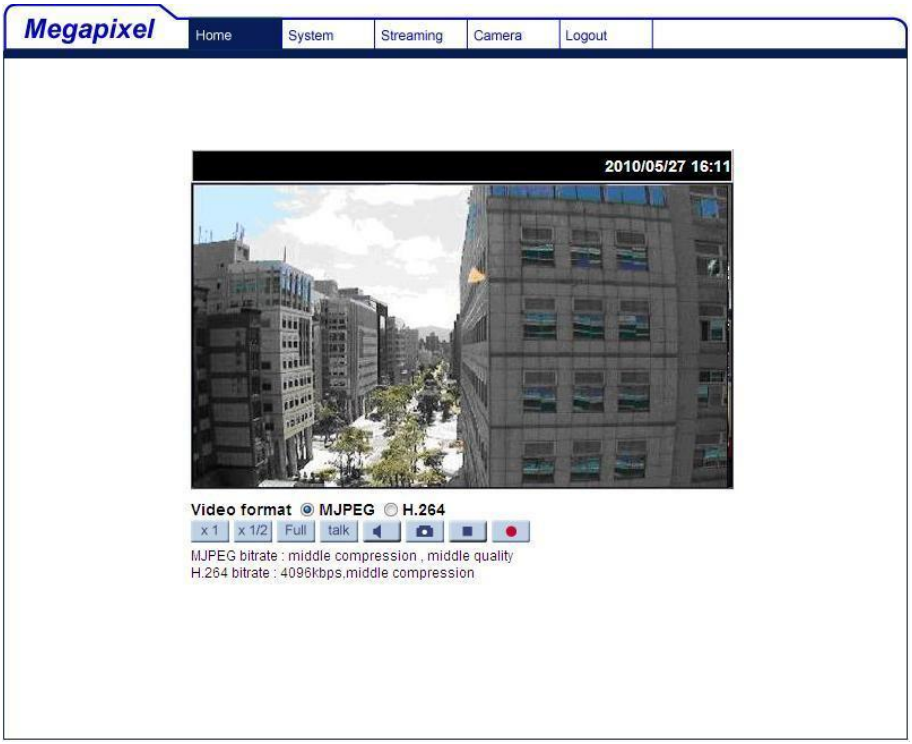
Step 2: Setup starts. Please wait for a while until the loading bar runs out.



Step 3: Click “Finish” to close the DC Viewer installation page.



Then, the IP Camera’s Home page will display as follows:



NOTE: Please note that the function buttons will vary depending on the camera model.

Appendix D: Back Focus Adjustment

When to adjust back focus

Back Focus refers to the distance from the rear lens element to the camera focal plane. In most cases, it is required to adjust back focus only when the camera's lens cannot hold focus throughout its zoom range,

What requirements

Tools required when carrying out back focus adjustment include:

1. Back focus adjuster (in the IP Camera's package)
2. Test chart / contrasting object

How to adjust back focus

Step 1: Set the camera on a stable mount, with the test chart or object at least 75 feet (23 meters) away (or as far as possible).

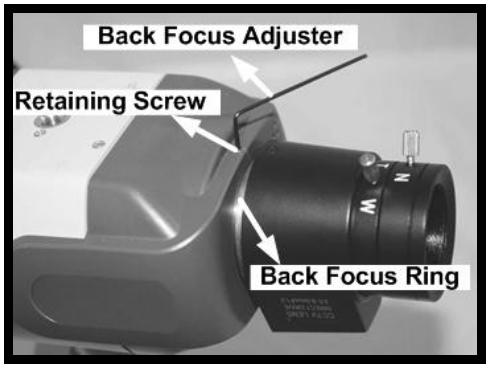
Step 2: Make sure the iris is wide open. Therefore, it is advised to keep the environment in low light condition.

Step 3: Adjust the focus to infinite far (∞).

Step 4: Turn the zoom to the extreme telephoto position, and then focus on the subject.

Step 5: Set the zoom to wide-angle position.

Step 6: Loosen the back focus ring's retaining screw with the supplied adjuster, and adjust the back focus ring for sharp picture.



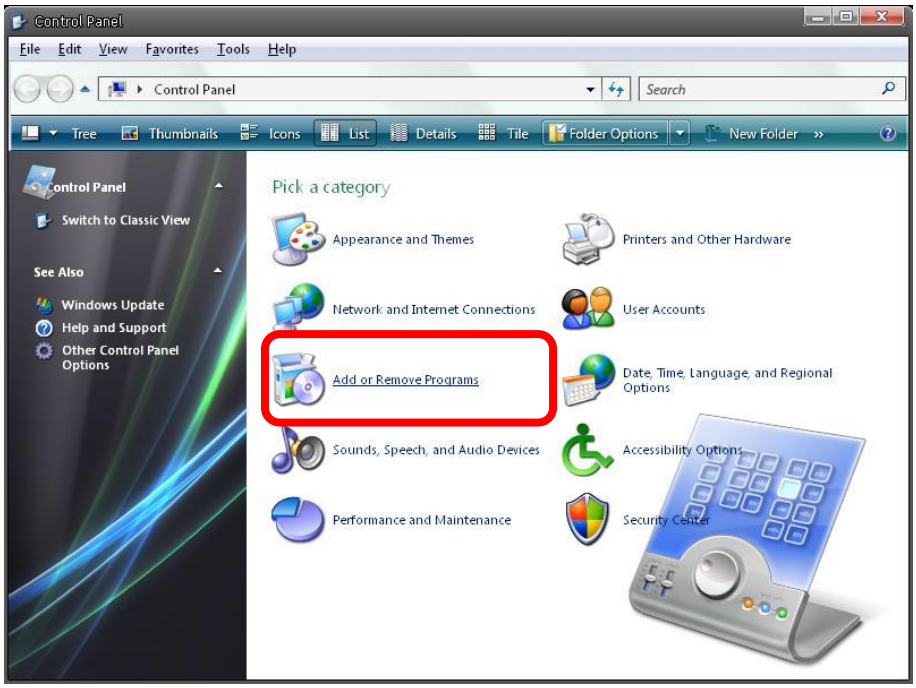
Step 7: Repeat steps 3 ~ 6 until focus can stay the same throughout the zoom range.

Step 8: Tighten the back focus ring's retaining screw to fix the ring.

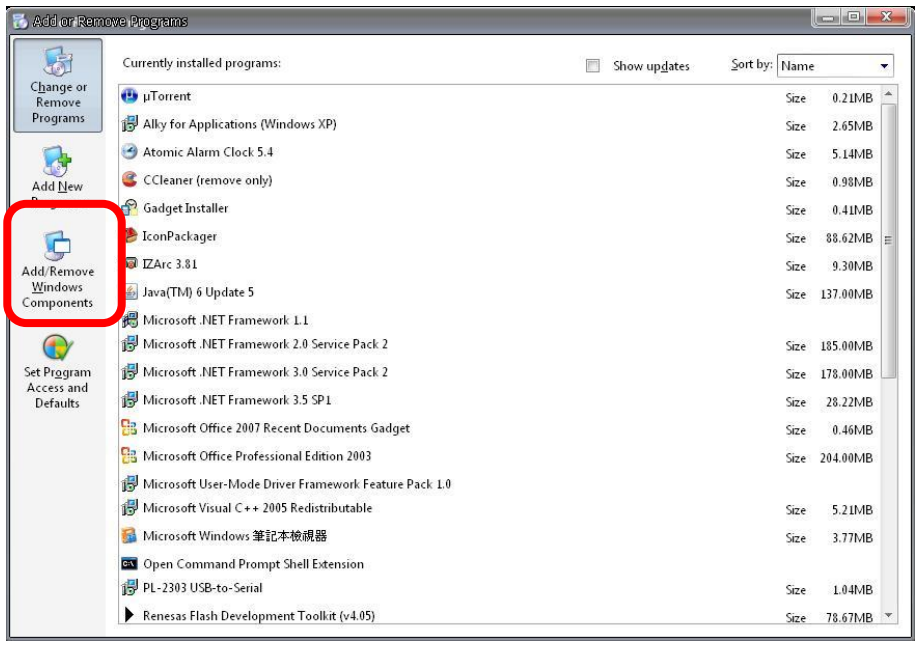
Appendix E: Install UPnP Components

Please follow the instructions below to install UPnP components.

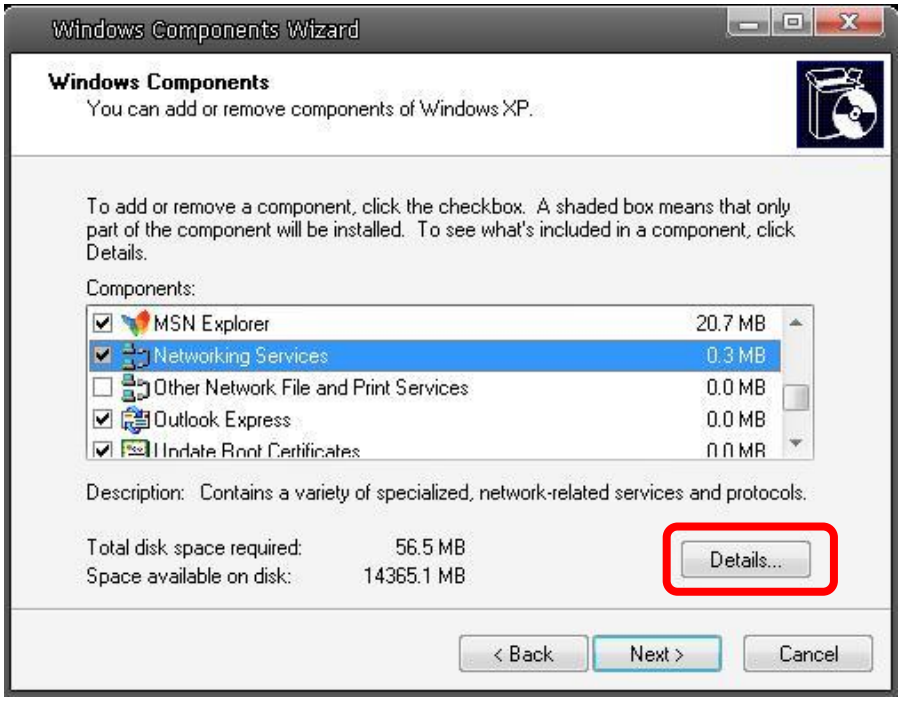
Step 1: Go to “Start”, click on “Control Panel”, and then double click “Add or Remove Programs”.



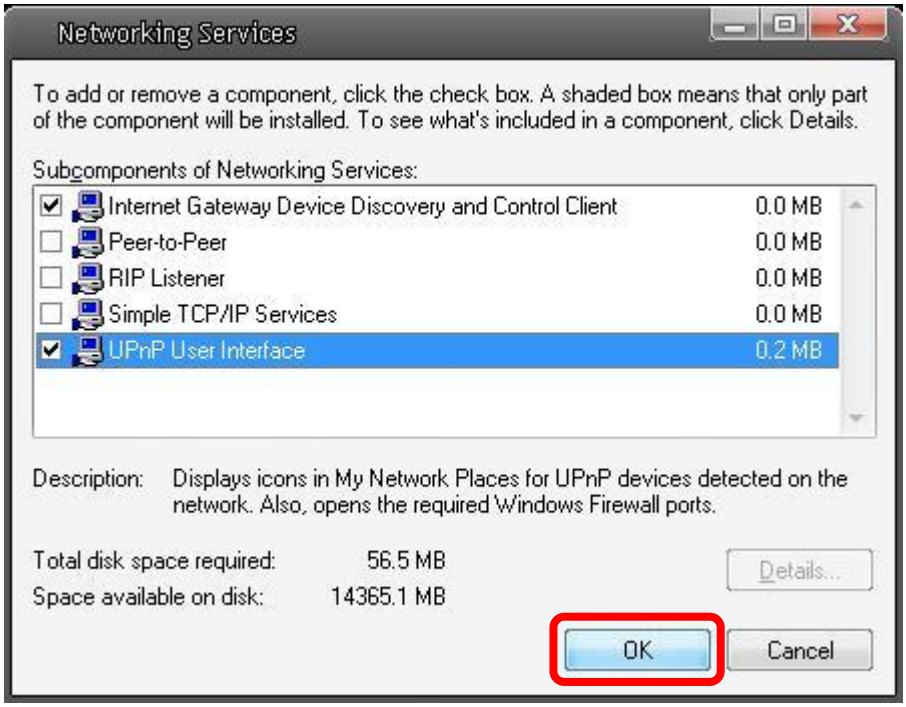
Step 2: Click on “Add/Remove Windows Components” in the Add or Remove Programs page..



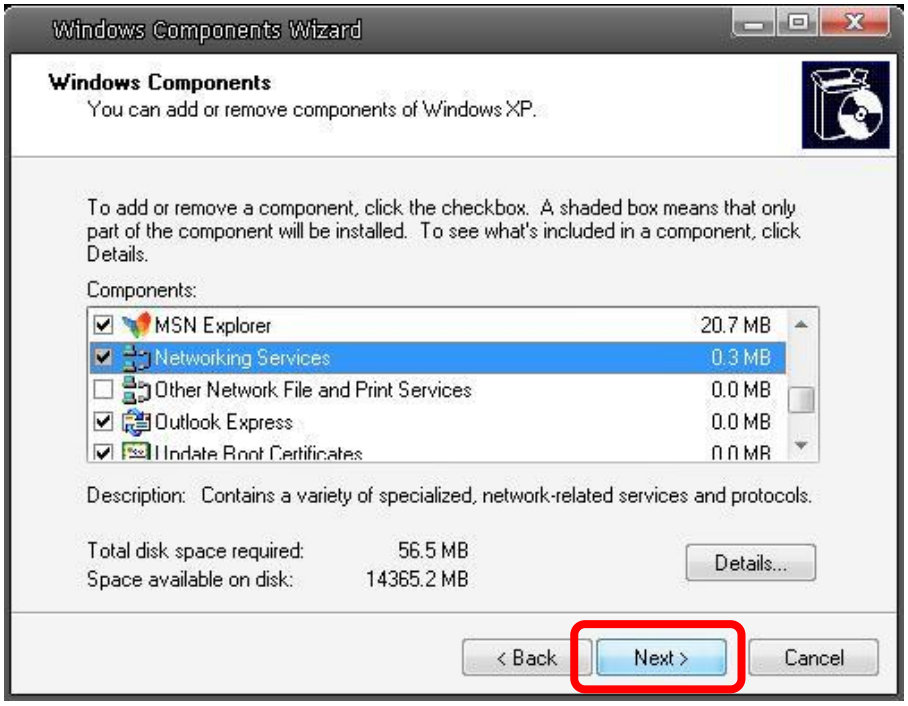
Step 3: Select “Networking Services” from the Components list in the Windows Components Wizard window, and then click “Details”.



Step 4: Select “UPnP User Interface” in the Networking Services’ subcomponents list and then click “OK”.



Step 5: Click “Next” in the Windows Components Wizard page.



Step 6: Click “Finish” to complete installation.